

UNITY ICJO/JPS/JPO User Manual Transfer of Supervision (TOS) Events

Copyright

Copyright © 2021 Optimum Technology, Inc. All rights reserved. Optimum Technology, Inc., Optimum Technology, and the Optimum Technology logo are trademarks, trade names, and/or service marks of Optimum Technology, Inc. All other brand names or product names mentioned herein are trademarked by their respective owners.

No part of this guide, including its design, may be reproduced or transmitted in any form, by any means (electronic, photocopying, or otherwise) without the prior written permission of Optimum Technology, Inc.

Table of Contents

Acronyms	4
Introduction	5
Sending State Events	6
Add Court Case	7
Updated Referral Request	10
Update Referral Contact Information	13
Request for New Home Evaluation	17
Travel Plan	20
Updated Travel Plan	25
New Travel Permit	29
Notification of Travel Date Change	34
Warrant Issued by Sending State	37
Pathway 1 – Juvenile Absconder	38
Pathway 2 – Retaking initiated by Sending	g State40
Withdraw Warrant Issued by Sending State.	45
Request for 5 Business Day Extension	48
Airport Surveillance and Transport	50
Withdraw Airport Surveillance and Transpor	† 52
Case Closure Notification	53
Withdraw TOS Case	56
Delete TOS Case	58
Reopen TOS Case	61
Receiving State Events	64
New Address Notification	65
New Home Evaluation	67
Travel Permit – Visit to Sending State	70
Request for Travel Approval	73
Absconder Report	75
Pathway 1 – Warrant Issued	78
Pathway 2 – Warrant Not Issued	80
Withdraw Absconder Report	84

Violation Report	85
Pathway 1 – Request Revocation	
Pathway 2 – Supervision Recommendation – Request Discharge	87
Pathway 3 – Supervision Recommendation – Continue Supervision	89
Failed Supervision	90
Withdraw Failed Supervision	97
Case Closure Notification	98
Withdraw Case Closure	102

Acronyms

Acronyms	Description
ICJ	Interstate Compact for Juveniles
UNITY	Uniform Nationwide Interstate Tracking for Youth
ICJO	State Compact Office Staff
JPS	Juvenile Parole/Probation Supervisor
JPO	Juvenile Parole/Probation Officer
SS	Sending State
RS	Receiving State
QPR	Quarter Progress Report

Introduction

Welcome to the Uniform Nationwide Interstate Tracking for Youth (UNITY) System

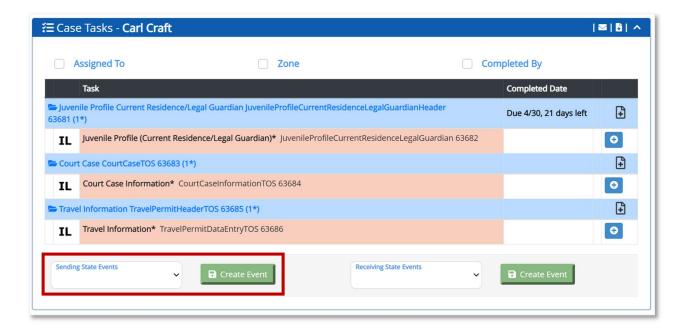
The UNITY System is a browser-based system that tracks interstate juvenile movement. UNITY has a user-friendly interface and intuitive workflows that enable the fifty states and two territories that have adopted the Interstate Compact for Juveniles (ICJ) to manage workflow and communications, as well as provide consistent service to juveniles. UNITY is the approved electronic information system by which all compact transactions are required to be transmitted by State Compact Office Staff (ICJO), Juvenile Parole/Probation Supervisors (JPS), and Juvenile Parole/Probation Officers (JPO).

This manual is intended for State ICJO, JPS, and JPO users who are responsible for primary ICJ functions in the UNITY system. This document describes the Sending and Receiving State Events available for Transfer of Supervision (TOS) cases.

First-time users are encouraged to review the General Overview User Manual to review the overall layout conventions and navigation for the UNITY system. As a prerequisite to this manual, the user should be able to create a juvenile record and be familiar with the Case module to view, search and navigate through a case file in UNITY. The steps to create a TOS case are detailed in the Transfer of Supervision User Manual.

Sending State Events

The user in the Sending State can add an event by selecting it in the Sending State Events dropdown and clicking the **Create Event** button.

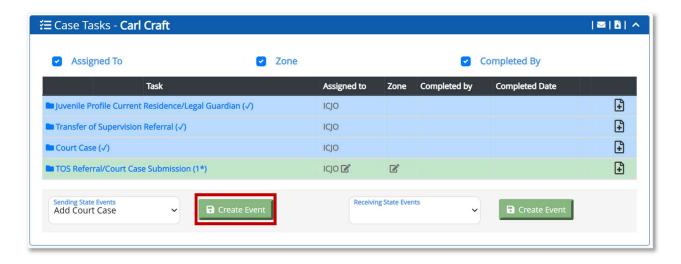


The list of events that appear in the Sending State Events dropdown is conditional and will differ based on the Case Status and the current step in the case process. Some events may only be available for open cases, and a different set of events may be available after case closure.

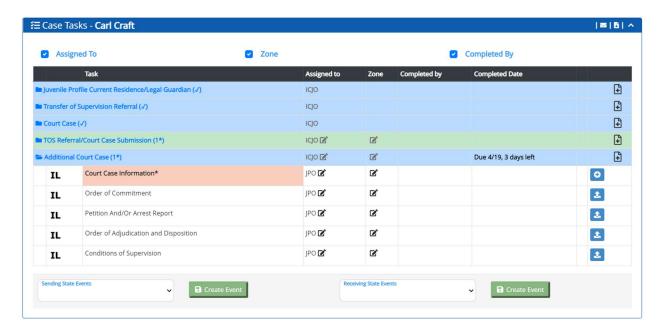
Add Court Case

The user can select the Add Court Case event after the creation of the TOS case, but cannot select the event when the Case Status is Closed.

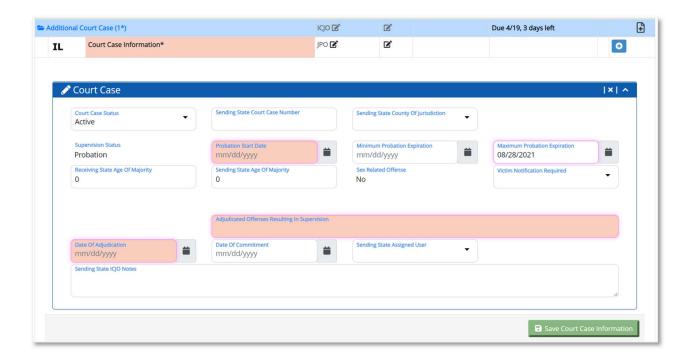
In the Sending State Events field, select Add Court Case from the Sending State Events dropdown and click the **Create Event** button.



When the user clicks the **Create Event** button, the Additional Court Case task appears in the Case Tasks section.



When the user clicks the **plus sign** for the Court Case Information task, the section expands to enter the Court Information. The user must enter the information related to this request in the required fields and click the **Save Court Case Information** button.



When the user clicks the **Save Court Case Information** button, the Court Case section collapses, and a green checkmark displays next to the Court Case Information task.

Based on the TOS case, the user may be required to upload additional required court documents.

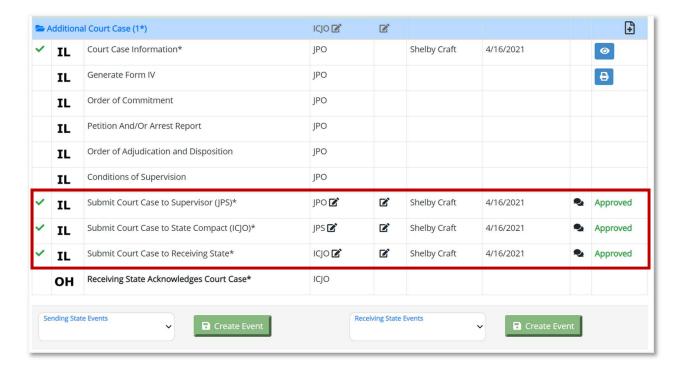


Note: The submission steps are not required if the new Court Case event is completed before the initial TOS submission.

When the user completes the Court Case Information and the additional tasks, the Submit Court Case to Supervisor task appears.



The Sending State user must then complete the next submission steps to route the task to the JPS and ICJO before sending this request to the Receiving State.



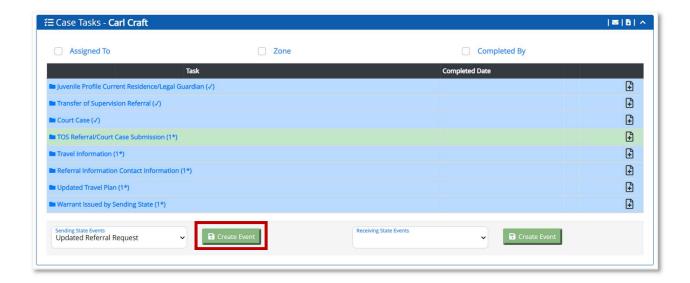
On the Receiving State side, when the user clicks the plus sign for the Receiving State Additional Court Case task, the section expands so the user can acknowledge the additional court case information.

Updated Referral Request

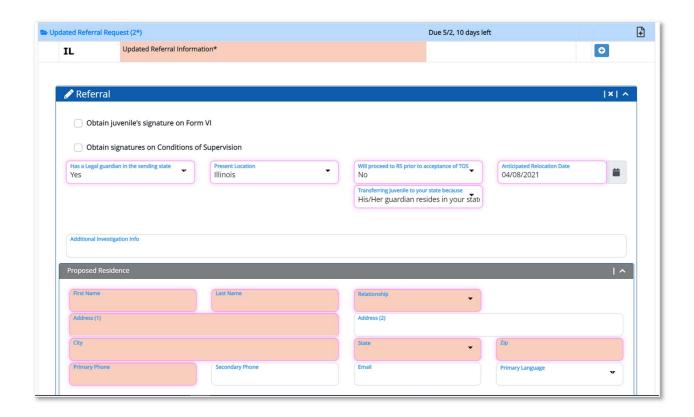
The user can select the Updated Referral Request event after submission of the TOS case to the Receiving State but cannot select the event after the Receiving State submits a Supervision Decision of Acceptance to the Sending State or the Case Status is Closed if supervision is not accepted.

Note: The Updated Referral Request event may be used for two different reasons: (1) The juvenile moves to a different residence within the Receiving State before the initial Home Evaluation is completed or (2) the Sending State is submitting an alternative plan after the Receiving State denied supervision based on the initial referral.

In the Sending State Events field, the user selects Updated Referral Request and clicks the **Create Event** button.



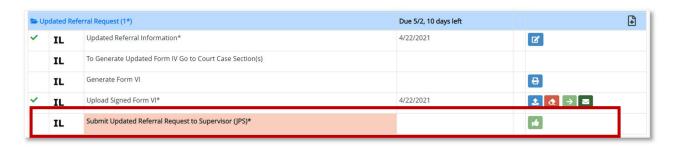
When the user clicks the **Create Event** button, the Updated Referral Request task appears. The user must click the **plus sign** to complete the Updated Referral Information task. When the user clicks the **plus sign**, the section expands and the Referral section appears.



The user must complete the required (salmon-colored) fields and click the **Save Case File Referral** button.

When the user clicks the **Save Case File Referral** button, the section collapses and the Generate Form VI (optional) and Upload Signed Form VI tasks appear.

The user must complete the Upload Signed Form VI by clicking the **Upload Document** button. When the user completes the Upload Form VI task, the Submit Updated Referral Request to Supervisor (JPS) task appears.



The user must approve the Submit Updated Referral Request to Supervisor (JPS), Submit Updated Referral Request to State Compact (ICJO), and Submit Updated Referral Request to Receiving State.

When the user approves the Submit Updated Referral Request to Receiving State task, the Receiving State Updated Referral Request Review task appears.



A 10 calendar day timer is triggered after the Updated Referral Request is sent to the Receiving State. If the Receiving State does not complete (accept or deny) the Updated Referral Request Review task within 10 days, the task is auto-accepted and the accept/deny icons are no longer available.

If the event is submitted due to the Receiving State denying supervision for the initial TOS submission, the Case Closure task will disappear when the user submits the Updated Referral Request. If the Receiving State denied the Receiving State Updated Referral Request Review, the Case Closure task reappears as a Sending State task.

If the event is submitted while the original Home Evaluation is pending, completion of the original Home Evaluation is no longer required if the Receiving State accepts (or UNITY auto-accepts after 10 days) the Updated Referral Request Review task.

A 45 calendar day time is triggered for the New Home Evaluation to be completed when the updated referral request is submitted. When the Receiving State approves the Receiving State Updated Referral Request Review or the task is auto-accepted after 10 days, the plus sign becomes available to enter the New Home Evaluation Information.

If the Receiving State denies the Receiving State Updated Referral Request Review task, then the New Home Evaluation disappears.

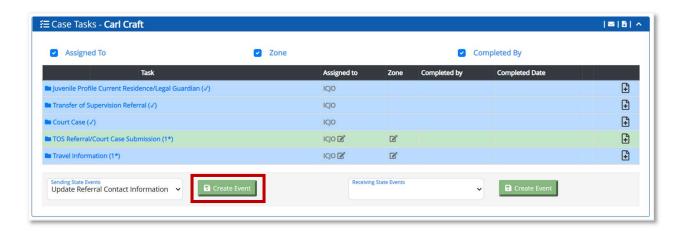
When the user completes the Home Evaluation Information task, the Generate Form VIII and Submit Home Evaluation to Supervisor (JPS) task appears.

The user must approve the Submit Home Evaluation to Supervisor (JPS), Submit Home Evaluation to State Compact (ICJO), Home Evaluation Information: Make Supervision Decision, and Submit Home Evaluation to Sending State tasks.

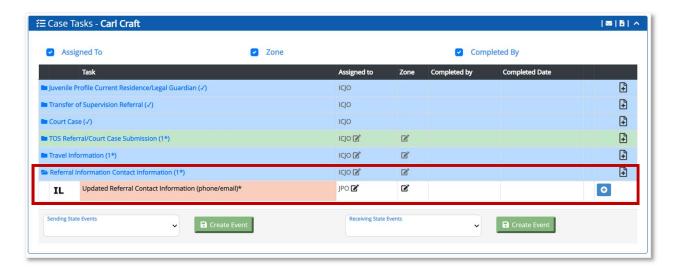
Update Referral Contact Information

The user can select the Update Referral Contact Information event after submission of the TOS case to the Receiving State but the user cannot select the event once the Receiving State completes the Home Evaluation and submitted a Supervision Decision (accept/deny) to the Sending State.

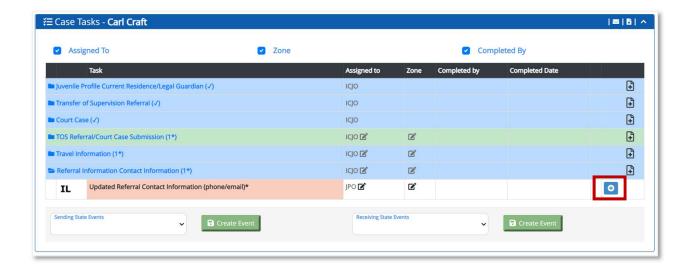
In the Sending State Events field, select Update Referral Contact Information event and click the **Create Event** button.



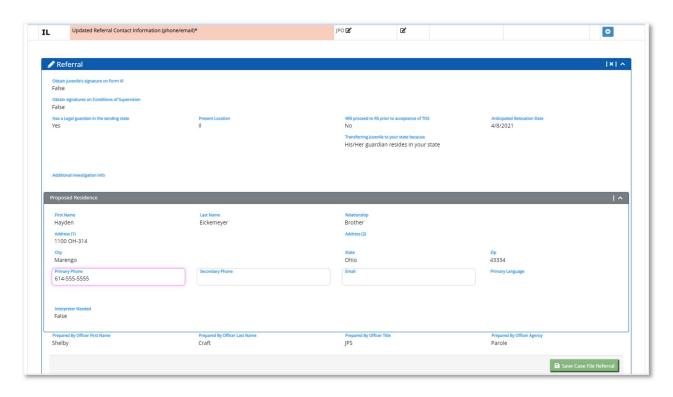
When the user clicks the **Create Event** button, the Update Referral Contact Information task appears.



The user must click the **plus sign** to complete the Updated Referral Contact Information (phone/email) task.

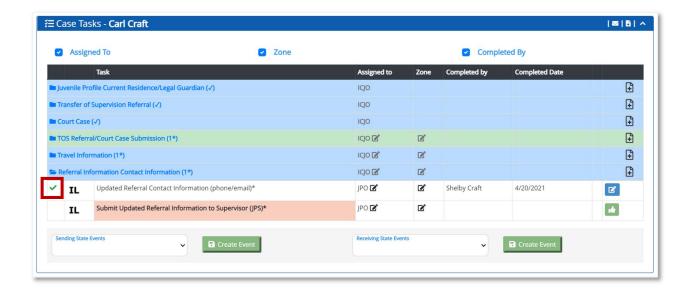


When the user clicks the plus sign the section expands and the Referral section displays.

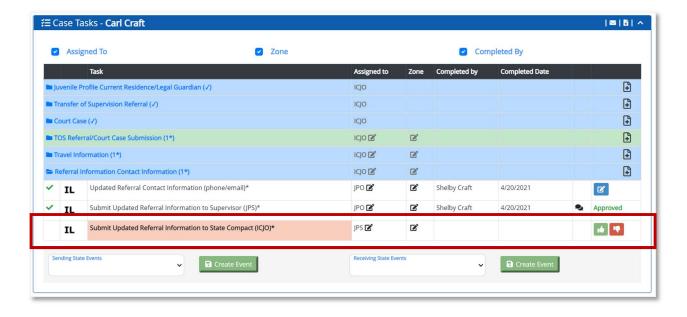


The user can edit the phone number and email fields in the Referral section then click the **Save Case File Referral** button.

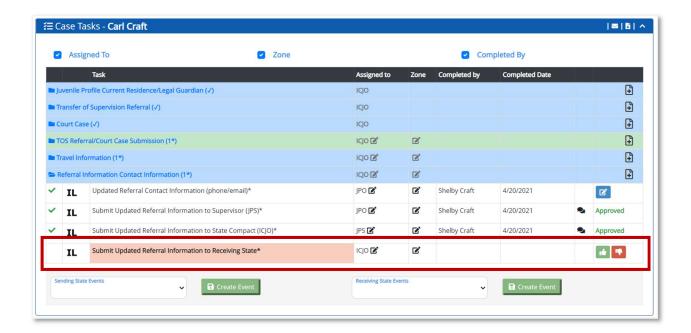
When the user clicks the **Save Case File Referral** button, the section collapses and a green checkmark displays next to the Updated Referral Contact Information (phone/email) task.



When the user approves the Submit Updated Referral Information to Supervisor (JPS) task, the section collapses and the Submit Updated Referral Information to Supervisor (ICJO) task appears.



When the user approves the Submit Updated Referral Information to State Compact (ICJO) task, the Submit Updated Referral Information to Receiving State task appears.



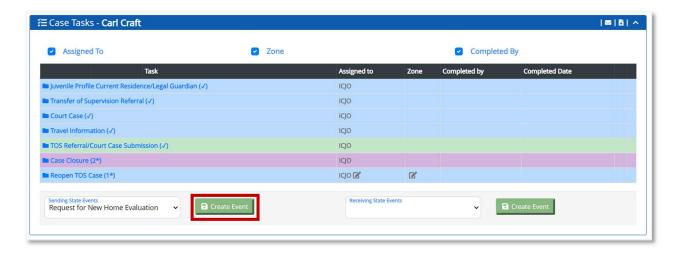
When the user approves the Submit Updated Referral Information to Receiving State task, the Receiving State Acknowledges Updated Referral Contact Information task appears. The Receiving State is required to review and acknowledge the updated contact information.

Note: After the event is completed, any future generation of Form IV includes the phone number/email data from the updated information provided in Update Referral Contact Information event.

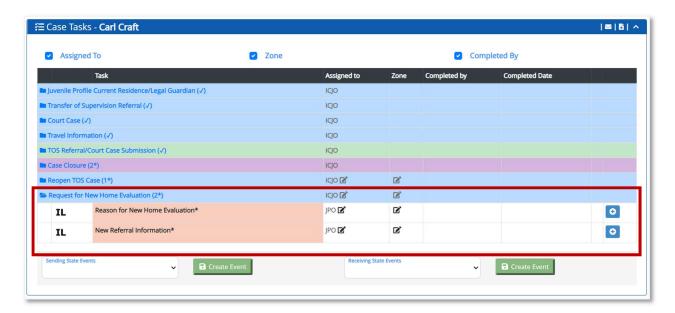
Request for New Home Evaluation

The user can select the Request for New Home Evaluation event after the Receiving State accepts supervision.

In the Sending State Events field, select the Request for New Home Evaluation event from the Sending State Events dropdown and click the **Create Event** button.



When the user clicks the **Create Event** button, the Request for New Home Evaluation task appears in the Case Tasks section.

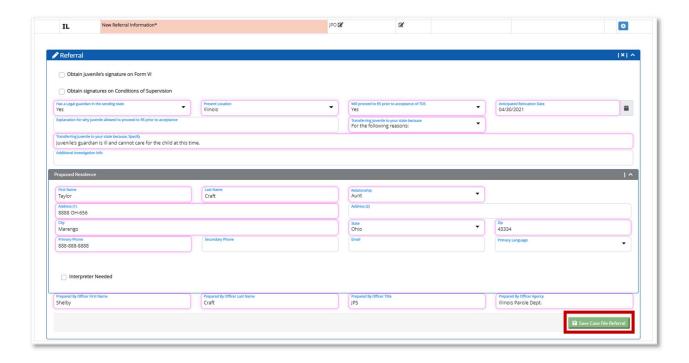


The user must click the **plus sign** to complete the Reason for New Home Evaluation task. When the user clicks the **plus sign** next to the Reason for New Home Evaluation task, the

Reason New Home Evaluation Requested displays. The user must enter the reason for a new home evaluation and click the **Save** button.



The user must click the plus sign to complete the New Referral Information task. When the user clicks the **plus sign** next to the New Referral Information task, the New Referral Information task displays. The user must enter the New Referral Information and click the **Save Case File Referral** button.



When the user clicks the **Save Case File Referral** button, the section collapses and the Submit Request for New Home Evaluation to Supervisor (JPS) task appears.

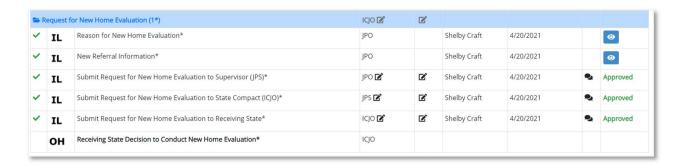
When the user approves the Submit Request for New Home Evaluation to State Compact (JPS) task, the section collapses and the Submit Request for New Home Evaluation to State Compact (ICJO) task appears.



When the user approves the Submit Request for New Home Evaluation to State Compact (ICJO) task, the Submit Request for New Home Evaluation to Receiving State task appears.



When the user approves the Submit Request for New Home Evaluation to Receiving State task, the Receiving State Decision to Conduct New Home Evaluation task appears. The Receiving State must approve or deny the task.



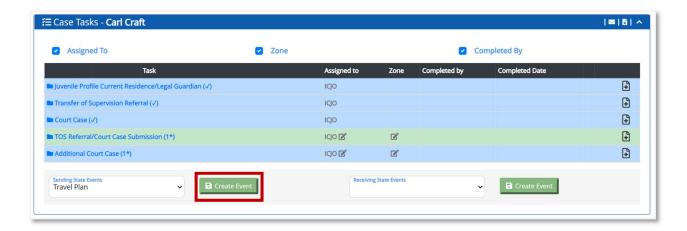
If the Receiving State approves the task, a notification is sent to the Sending State that the task is approved and the Home Evaluation task appears in the Case Tasks section.

If the Receiving State denies the task, a notification is sent to the Sending State that the task is denied.

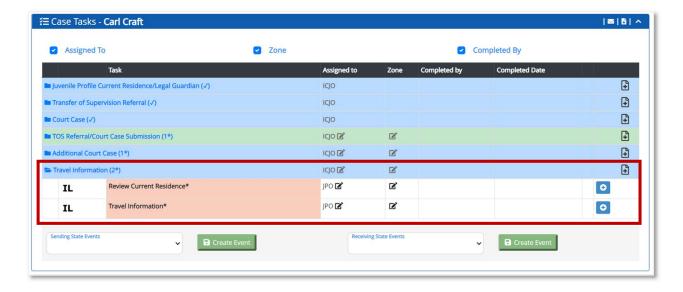
Travel Plan

The user can select the Travel Plan event after the Receiving State submits a completed Home Evaluation and has accepted or denied supervision.

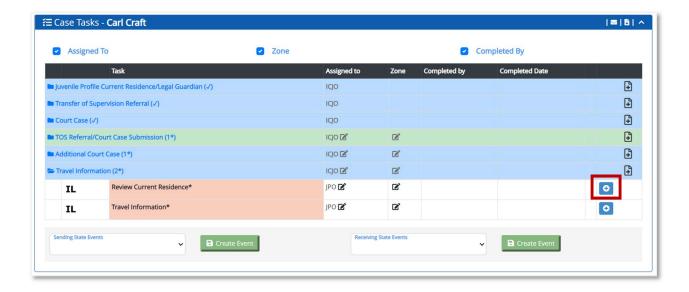
In the Sending State Events field, the user selects Travel Plan from the dropdown and clicks the **Create Event** button.



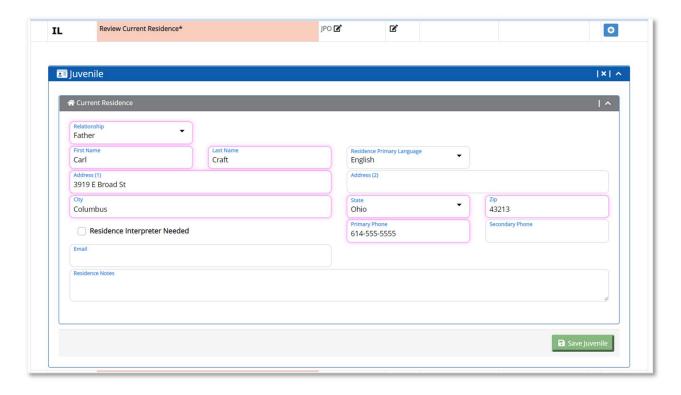
When the user clicks the **Create Event** button, the Travel Information tasks appear.



The user must click the **plus sign** to complete the Review Current Residence task.

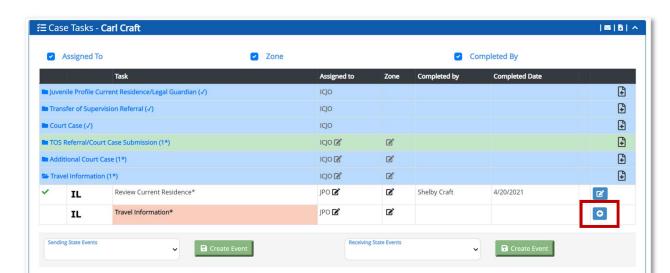


When the user clicks the **plus sign**, the section expands and the current residence information displays.



The user can review and update the current residence information and click the **Save Juvenile** button.

When the user clicks the **Save Juvenile** button, the section collapses, and the green checkmark displays next to the Review Current Residence task.



The user can click on the plus sign to complete the Travel Information task.

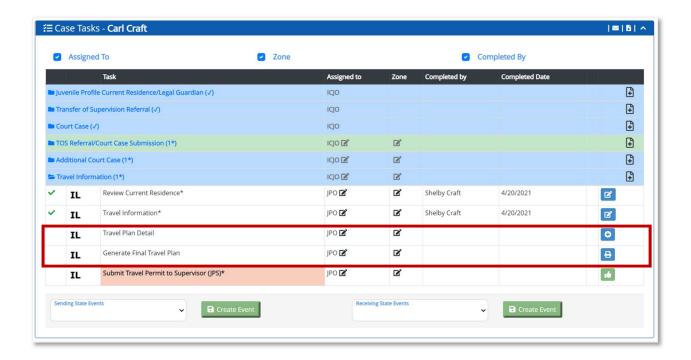
When the user clicks the plus sign, the section expands and the Travel Plan section displays.



The user must enter information in the required (salmon-colored) fields and click the **Save** button.

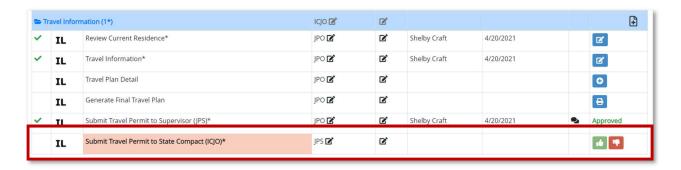
When the user clicks the **Save** button, the section collapses and a green checkmark appears next to the Travel information task.

When the Travel Information task is completed, the Travel Plan Detail and Generate Final Travel Plan tasks appear. Both tasks are optional.

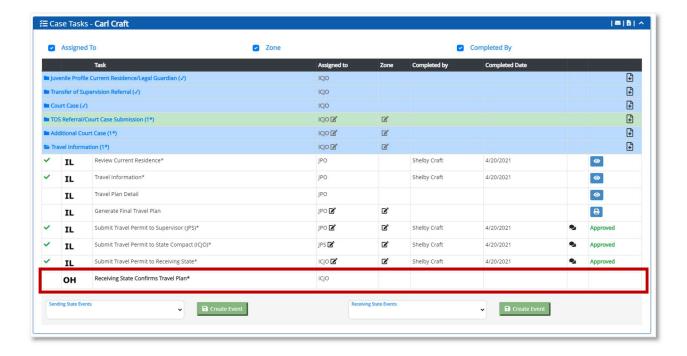


When the user completes the required and optional tasks, the Submit Travel Permit to Supervisor (JPS) appears.

When the user approves the Submit Travel Permit to Supervisor (JPS) task, the section collapses, and the Submit Travel Permit to Supervisor (ICJO) task appears.



When the user approves the Submit Travel Permit to Supervisor (ICJO) task, the Receiving State Confirms Travel Plan task appears.



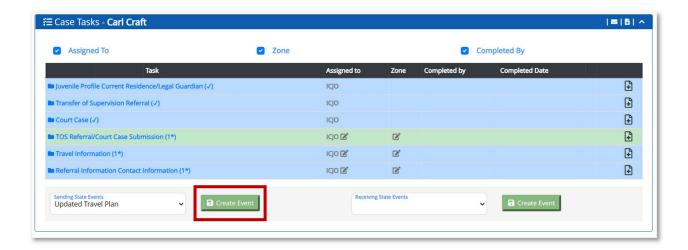
The Receiving State ICJO has the option to approve or deny the Travel Plan. If the Receiving State denies the Travel Plan, the Submit Travel Plan to Receiving State task is reactivated and the Sending State can edit the Travel Plan Information.

If the Receiving State approves the request, the event is completed.

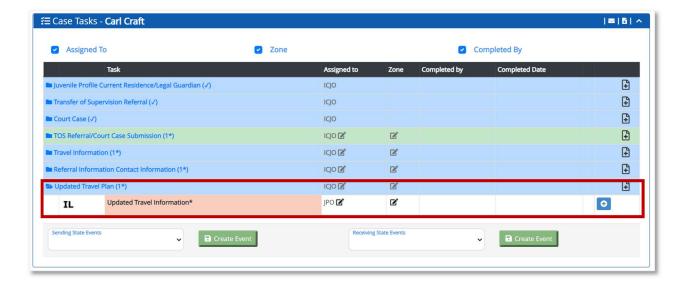
Updated Travel Plan

The user can select the Updated Travel Plan event after the initial Travel Plan event is completed.

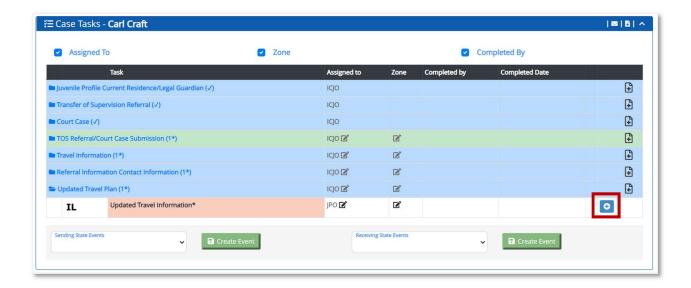
In the Sending State Events field, select Updated Travel Plan and click the **Create Event** button.



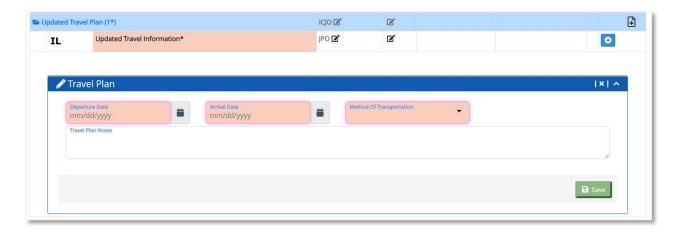
When the user clicks the Create Event button, the Updated Travel Plan task appears.



The user must click **plus sign** to complete the Updated Travel Information task.



When the user clicks the plus sign, the section expands and the Travel Plan section appears.



The user must enter information in the required (salmon-colored) fields and click the **Save** button.

When the user clicks the **Save** button, the section collapses and a green checkmark appears next to the Travel information task.



When the Updated Travel Information task is completed, the Updated Travel Plan Detail and task appears. This task is optional.



When the user completes the required and optional tasks, the Submit Updated Travel Plan to Supervisor (JPS) task appears.



When the user approves the Submit Updated Travel Plan to Supervisor (JPS) task, the section collapses, and the Submit Updated Travel Plan to State Compact (ICJO) task appears.



When the user approves the Submit Updated Travel Plan to State Compact (ICJO) task, the Submit Updated Travel Plan to Receiving State task appears.



When the user approves the Submit Updated Travel Plan to Receiving State task, the Receiving State Confirms Updated Travel Plan task appears.



The Receiving State ICJO has the option to approve or deny the Updated Travel Plan. If the Receiving State denies the Updated Travel Plan, the Updated Travel Plan to Receiving State task is reactivated and the Sending State can edit the Updated Travel Plan Information.

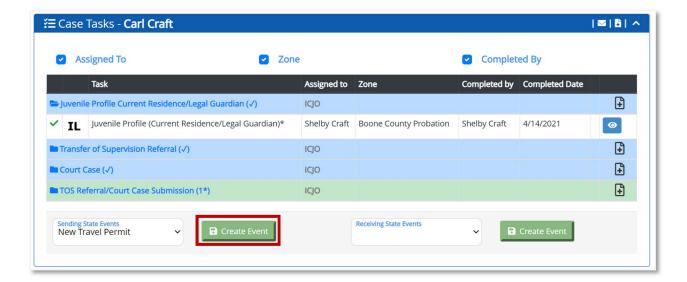
If the Receiving State approves the task, the event is completed.

New Travel Permit

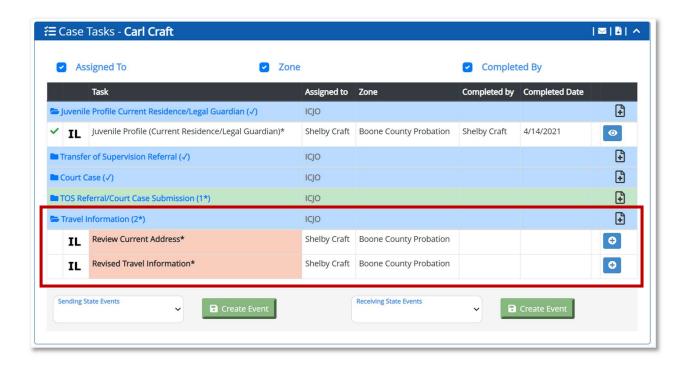
The user can select the New Travel Permit event after the submission of the TOS case to the Receiving State, but cannot select the event once the Receiving State completes the home evaluation and submits a Supervision Decision to the Sending State.

Note: The New Travel Permit event is only available for the Relocation for greater than 90 days and Residing in Receiving State at Time of Offense or Disposition case types.

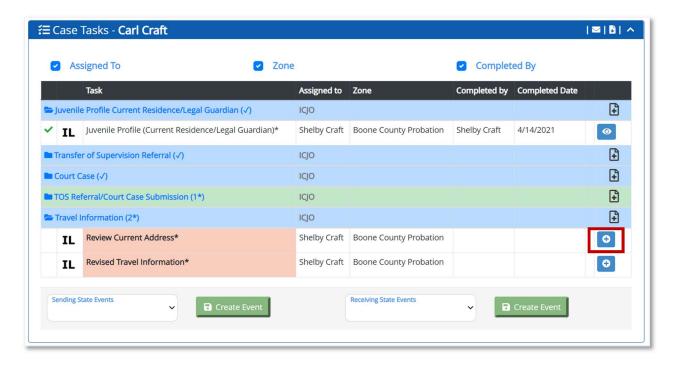
In the Sending State Events field, select New Travel Permit from the Sending State Events dropdown and click the **Create Event** button.



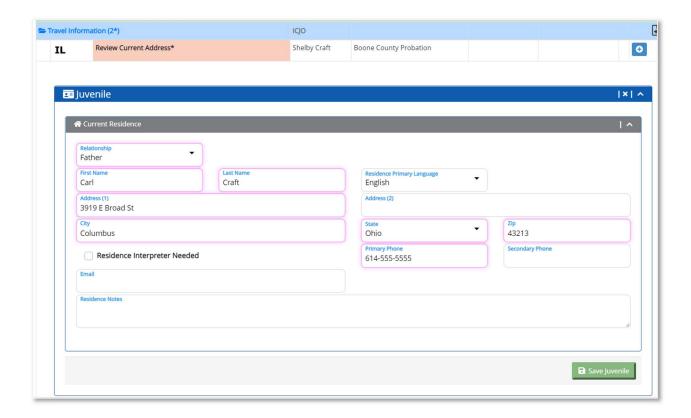
When the user clicks the **Create Event** button, the Travel Information task appears in the Case Tasks section.



The user can click the **plus sign** to complete the Review Current Address task.

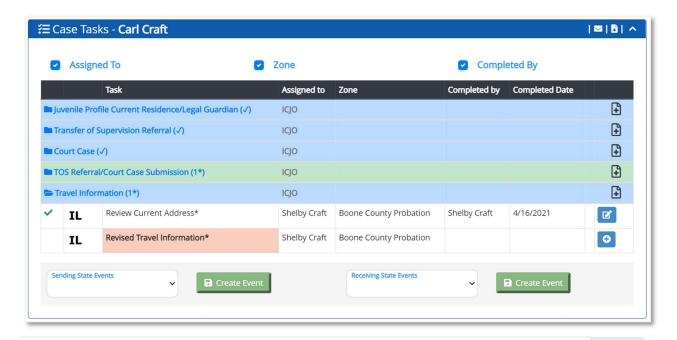


When the user clicks the **plus sign**, the Current Residence section appears.

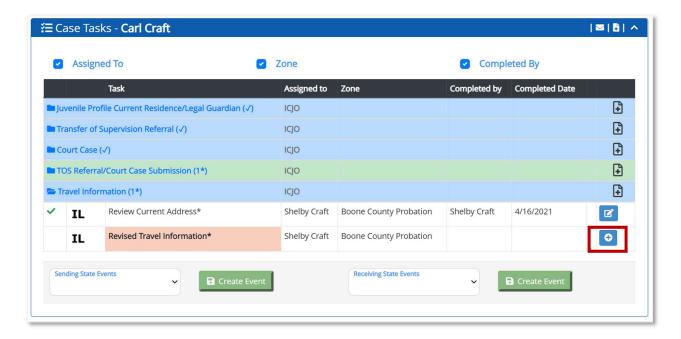


The user can review the Current Residence information and clicks the **Save Juvenile** button.

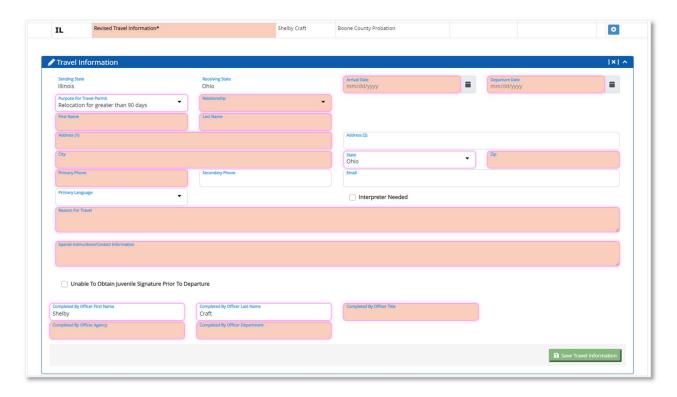
When the user clicks the **Save Juvenile** button, the Current Residence section collapses, and a green checkmark displays next to Review Current Address.



The user can click the **plus sign** to complete the Revised Travel Information task.

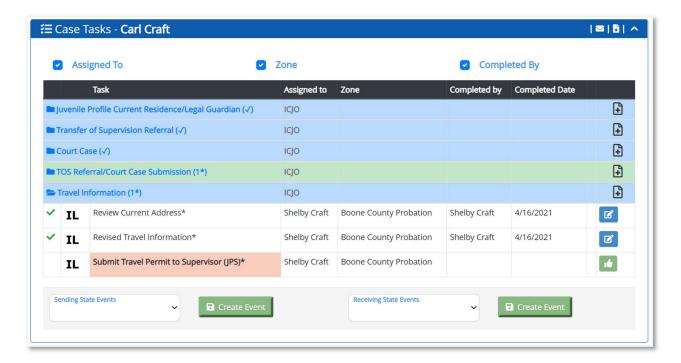


When the user clicks the **plus sign**, the Travel Information section appears.



The user must complete the required (salmon-colored) fields and click the **Save Travel Information** button.

When the user clicks the **Save Travel Information** button, the Travel Information section collapses, a checkmark appears next to the Revised Travel Information task, and the Submit Travel Permit to Supervisor (JPS) appears.



When the user clicks the **Approve** button for the Submit Travel Permit to Supervisor (JPS) task, the Approval Comment box displays. Enter a comment (not required) and click the **Approve** button.



The Sending State user must then complete the next submission steps to route the task to the JPS and ICJO before sending this request to the Receiving State.

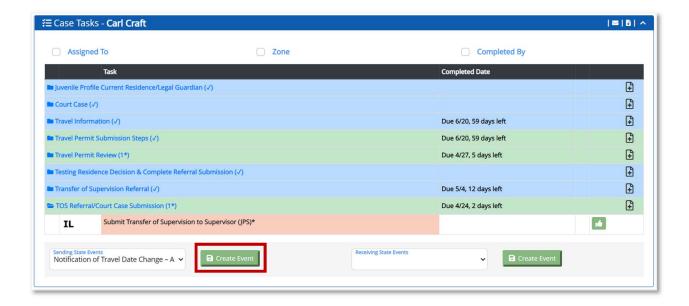
The Receiving State must acknowledge the New Travel Permit to complete the event. When the Receiving State acknowledges the Travel Permit, the event is completed.

Notification of Travel Date Change

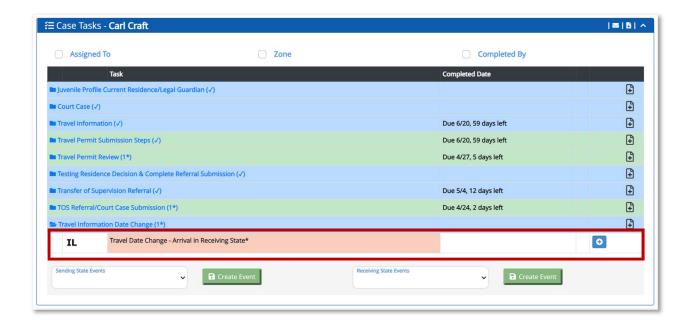
The user can select the Notification of Travel Date Change – Arrival in Receiving State event after submission of TOS or Travel Permit to the Receiving State.

The user cannot select the Travel Date Change event if the Receiving State has completed the Home Evaluation and submitted a Supervision Decision (accepted/denied) to the Sending State.

In the Sending State Events field, the user selects Travel Date Change from the dropdown and clicks the **Create Event** button.



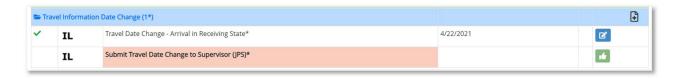
When the user clicks the **Create Event** button, the Travel Date Change – Arrival in Receiving State tasks appears.



The user must click the **plus sign** to complete the Travel Date Change – Arrival in Receiving State task. The user must enter the required information and click the **Save** button.



When the user clicks the **Save** button, the section collapses and the Submit Travel Date Change to Supervisor (JPS) task appears.



The user must approve the Submit Travel Date Change to Supervisor (JPS), Submit Travel Date Change to Supervisor (ICJO), and Receiving State Acknowledges Travel Data Change tasks.

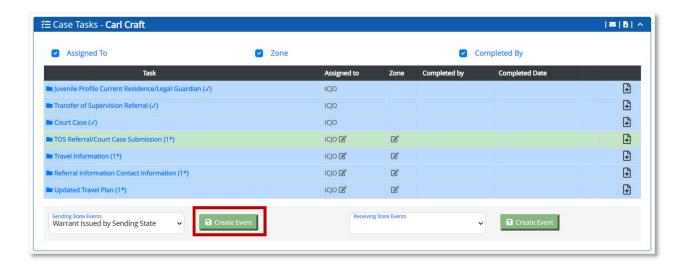


The Receiving State must review and acknowledge the Receiving State Acknowledges Travel Date Change task. When the Receiving State approves the task, the event is completed.

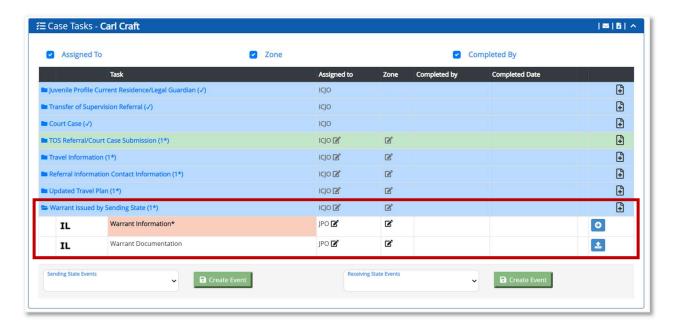
Warrant Issued by Sending State

The user can select the Warrant Issued by Sending State event after the Receiving State submits a completed Home Evaluation.

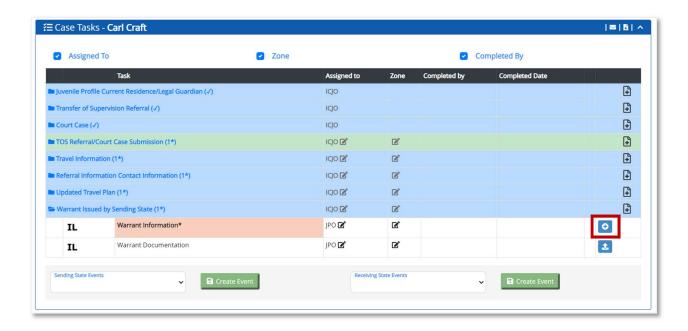
In the Sending State Events field, the user selects Warrant Issued by Sending State and clicks the **Create Event** button.



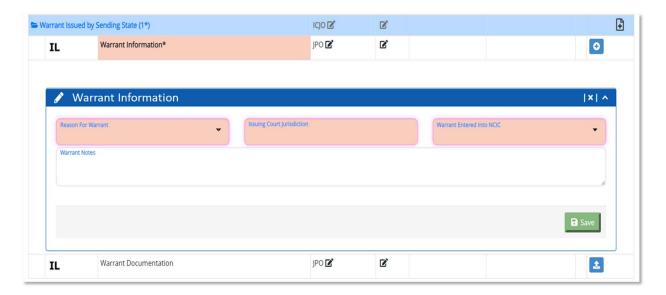
When the user clicks the **Create Event** button, the Warrant Issued by Sending State task appears.



The user must click the **plus sign** to complete the Warrant Information task.



When the user clicks the **plus sign**, the section expands and the Warrant Information section appears.



There are two workflows dependent on the choice the user selects for the Reason for Warrant field.

Pathway 1 – Juvenile Absconder

If the user selects Juvenile Absconder in the Reason for Warrant dropdown, the user must enter information in the remaining required (salmon-colored) fields and click the **Save** button.

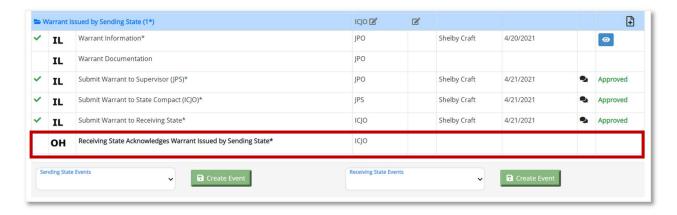


When the user clicks the **Save** button, the Closure Validation section collapses, a green checkmark displays next to the Warrant Information task, and a new task appears: Submit Warrant to Supervisor (JPS).

The user must approve the Submit Warrant to Supervisor (JPS) task, Submit Warrant to State Compact (ICJO) task, and the Submit Warrant to Receiving State task.



When the Sending State tasks are approved, the Receiving State Acknowledges Warrant Issued by Sending State task appears.



When the Receiving State acknowledges the Receiving State Acknowledges Warrant Issued by Sending State task, the Case Closure Notification appears for the Receiving State.

When the Receiving State approves the Case Closure Notification task, the Generate Form X task appears and the submission step tasks appear. The user in the Receiving State must approve the Submit Case Closure to Supervisor (JPS), Submit Case Closure to State Compact (ICJO), and Submit Case Closure to Sending State task.

When the user completes the **Submit Case Closure to Sending State** task, the **Sending State Acknowledges Case Closure** task appears. The user in the Receiving State must acknowledge the **Sending State Acknowledges Case Closure** task, and the event is completed.

Pathway 2 – Retaking initiated by Sending State

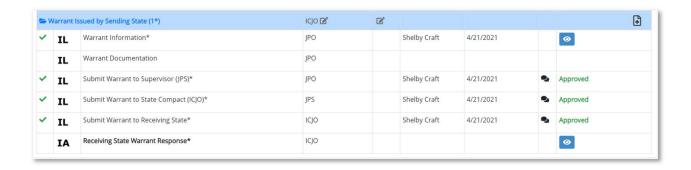
If the user selects Retaking Initiated by Sending State in the Reason for Warrant dropdown, the user must enter information in the remaining required (salmon-colored) fields and click the **Save** button.



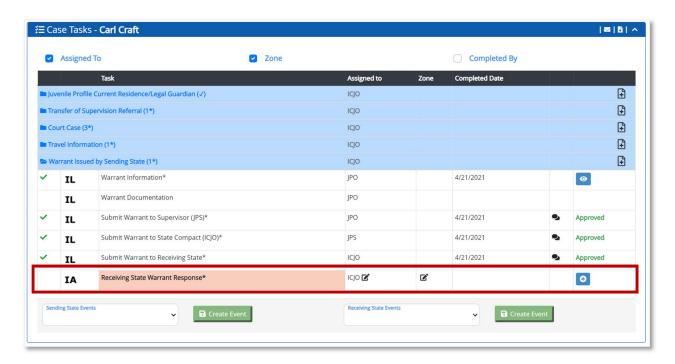
When the user clicks the **Save** button, the Warrant Document (optional) and Submit Warrant to Supervisor (JPS) tasks appear.



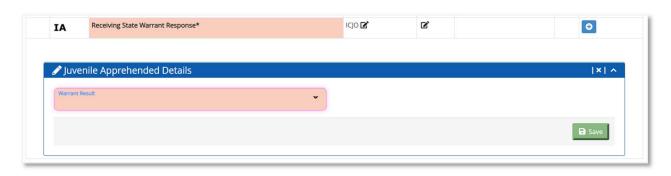
The user must approve the Submit Warrant to Supervisor (JPS) task, Submit Warrant to State Compact (ICJO) task, and the Submit Warrant to Receiving State task.



The Receiving State must click the **plus sign** for the Receiving State Warrant Response task.



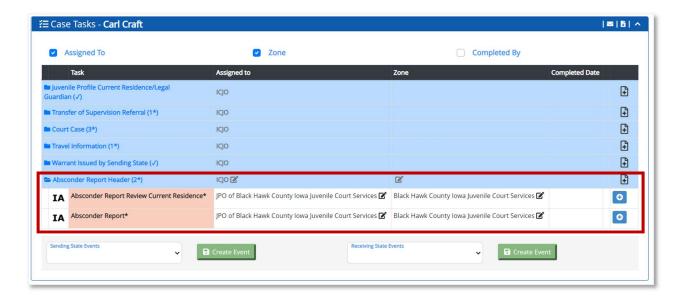
When the user clicks the **plus sign**, the section expands and the Juvenile Apprehended Details section appears.



There are three pathways dependent on the choice the user selects for the Warrant Result field.

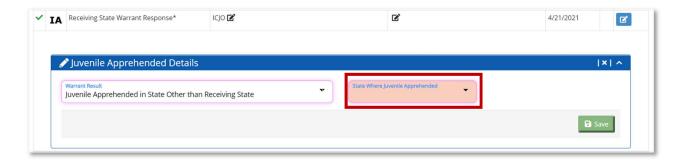
Pathway 2A – Unable to Locate Juvenile

If the user selects Unable to Locate Juvenile in the Warrant Result dropdown, the Review Current Residence and Absconder Report tasks appear in the Case Tasks section. The workflow/steps will then follow the Absconder Report event process.



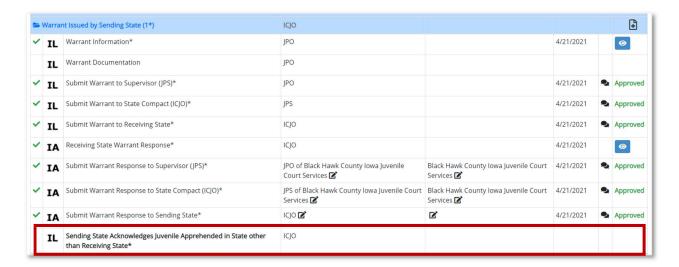
Pathway 2B – Juvenile Apprehended in State other than Receiving State

If the user selects the Juvenile Apprehended in State other than Receiving State in the Warrant Result dropdown, the user must enter information in the state Where Juvenile Apprehended dropdown.



When the user clicks the **Save** button, the Juvenile Apprehension Details section collapses and the Submit Warrant Response to Supervisor (JPS) task appears.

The user must approve the Submit Warrant Response to Supervisor (JPS) task, Submit Warrant Response to State Compact (ICJO) task, and the Submit Warrant Response to Receiving State task.



The user in the Sending State must acknowledge the Sending State Acknowledges Juvenile Apprehended in State other than Receiving State task, and the event is completed.

Pathway 2C – Juvenile Apprehended in Receiving State

If the user selects Juvenile Apprehended in Receiving State in the Warrant Result dropdown, the Juvenile Apprehended Details and Juvenile's Availability for Retaking tasks appear. A notification is sent to the Sending State that the juvenile was apprehended in the Receiving State.

The Receiving State must complete the Juvenile Apprehended Details and Juvenile's Availability for Retaking tasks.

The user must complete the Juvenile Available for Retaking field for the Juvenile Availability for Retaking task.

When the Juvenile Available for Retaking field is saved as **No – Invalid/Incomplete Signed Form VI**, the Form III Document Information and Form III Court Hearing tasks appear. A notification is sent to the Sending State that the juvenile is not available for retaking.

When the user completes the Form III Document Information task, the Generate Form III and Generate Juvenile Rights Form tasks appear.

The results of the Form III Court Hearing determine the next steps in the process. The process follows the process outlined in Pathway 1 (Juvenile Apprehended) or Pathway 2 (Juvenile Apprehended).

If the Form III Court Hearing Results is a Signed Form III, the user follows Pathway 1 and uploads the Signed Form III. If the Form III Court Hearing Result is a Refusal to Sign Form III, the user follows Pathway 2 and submits a notification to the Sending State of the juvenile's refusal to sign Form III.

When the Juvenile Available for Retaking field is saved as **Yes – Valid/Completed Signed Form VI**, the user must complete the Submit Juvenile Available for Retaking to Supervisor (JPS), Submit Juvenile Available for Retaking to State Compact (ICJO), and Submit Juvenile Available for Retaking to Sending State tasks.

When the Submit Juvenile Available for Retaking task is completed, the Travel Plan Information and Case Closure Notification tasks appear.

A 5 business day timer is triggered for the Case Closure task. Although the Case Closure and Case Closure Notification tasks appear, the user cannot edit the data screen until the Travel Plan Information task (including the submission steps) is completed.

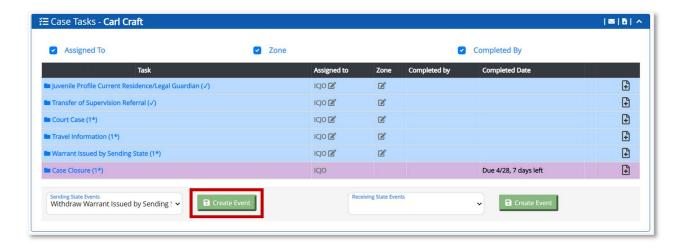
The process follows Pathway 1 (Juvenile Apprehended) at the point where a signed Form III is submitted to the Sending State.

Note: Since this is a TOS case, there is a formal closure process that involves Form X.

Withdraw Warrant Issued by Sending State

The user can select the Withdraw Warrant Issued by Sending State task after the Sending State submits the Warrant Issued by Sending State to Receiving State.

In the Sending State Events field, the user selects Withdraw Warrant Issued by Sending State and clicks the **Create Event** button.



When the user clicks the **Create Event** button, the Withdraw Warrant Issued by Sending State task appears.



The user must click the **plus sign** to complete the Withdraw Warrant Issued by Sending State task.



When the user clicks the **plus sign**, the section expands and the Withdraw Warrant Issued by Sending State section appears.



The user must enter the Reason Warrant Issued By Sending State Withdrawn and click the **Save** button.

When the user clicks the **Save** button, the Reason Warrant Issued By Sending State Withdrawn section collapses, and the Submit Withdrawn Warrant to Supervisor (JPS) task appears.



The user must approve the Submit Withdrawn Warrant to Supervisor (JPS) task, Submit Withdrawn Warrant to State Compact (ICJO) task, and the Submit Withdraw Warrant to Receiving State task.

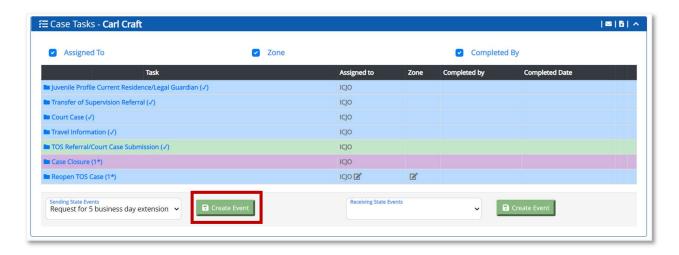
When the Sending State tasks are completed, the Receiving State Acknowledges Warrant Issued by Sending State Withdrawn appears. The Receiving State must review and acknowledge the task. When the Receiving State acknowledges the task, the task is completed.

Request for 5 Business Day Extension

The user can select the Request for 5 Business Day Extension for an active case after the Receiving State denies supervision, or during Warrant Issued by Sending State event after Receiving State completes the task to indicate juvenile is available for retaking, or after the Failed Supervision event is submitted to the Sending State.

Note: Only the ICJO can request an extension.

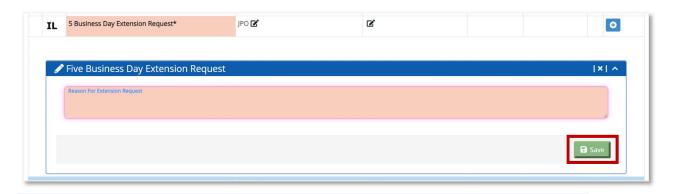
In the Sending State Events field, select Request for 5 Business Day Extension event from the Sending State Events dropdown and clicks the **Create Event** button.



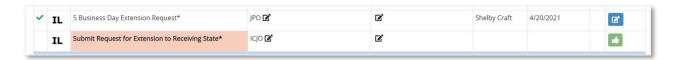
When the user clicks the **Create Event** button, the Request for 5 Business Day Extension task appears in the Case Tasks section.



The user must enter the information related to this request in the required field, and click the **Save** button.



When the user clicks the **Save** button, the section collapses, and the Submit Request for Extension to Receiving State event appears.



When the user approves the Submit request for Extension to Receiving State, the section collapses and the Receiving State Decision to Grant 5 Business Day Extension task appears.



The request is pending at the Receiving State for review and approval/denial.

If the Receiving State approves the task, 5 business days are added to the original 5 business day deadline and a notification is sent to the Sending State.

If the Receiving State denies the task, then notification of the denial is sent to the Sending State and there are no changes to the original deadline.

Airport Surveillance and Transport

The user can select the Airport Surveillance and Transport event after completion of the Submit Juvenile Available for Retaking to Sending State or the Submit Signed Form III to Sending State tasks in the Warrant Issued by Sending State event.

In the Sending State Events field, the user selects Airport Surveillance and Transport and clicks the **Create Event** button. When the user clicks the **Create Event** button, the Request for Airport Surveillance & Receiving State Transport to Airport task appears.

The user must click the **plus sign** to complete the Proposed Flight Information task. When the user clicks the **plus sign**, the section expands and the Proposed Flight Information section appears. The user must enter information into the required fields and click the **Save** button.

The user must click the **plus sign** to complete the Proposed Flight Itinerary task. When the user clicks the **plus sign**, the section expands and the Proposed Flight Itinerary section appears. The user must enter information into the required fields and click the **Save** button.

When the user completes the Proposed Flight Itinerary task, the Submit Request to Supervisor (JPS) task appears.

The user must approve the Submit Request to Supervisor (JPS) task, Submit Request to State Compact (ICJO) task, and the Submit Request to Receiving State & Surveillance State(s) task.

When the Submit Request to Receiving State & Surveillance State(s) task is completed, the Receiving State Acknowledges Proposed Flight, Airport Surveillance State 1 Acknowledges Proposed Flight, and "Airport Surveillance State 2 Acknowledges Proposed Flight*" (if applicable) tasks appear.

The Receiving State must acknowledge each of the tasks. When the Receiving State acknowledges the tasks, the Receiving State Response to Proposed Flight, Airport Surveillance State 1 Response to Proposed Flight, and Airport Surveillance State 2 Response to Proposed Flight (if applicable) tasks appear.

The user must click the **plus sign** for each task. When the user clicks the **plus sign**, the Able to Accommodate Proposed Flight section appears.

If the user selects No in the Able to Accommodate Proposed Flight field for any task, the Reason Unable to Accommodate field appears. The user must enter the reason and click the **Save** button.

When the user clicks the **Save** button, the Submit Request Denial to Supervisor (JPS) task appears.

The user must approve the Submit Request Denial to Supervisor (JPS) task, Submit Request Denial to State Compact (ICJO) task, and the Submit Request Denial to Sending State task.

Once any of the States complete the Submit Request Denial to Sending State task, a notification is sent to all involved states and the event ends. When any of the States denies the request the Sending State cannot move forward with a proposed flight unless all states can accommodate.

Note: The event ends even if any of the States already completed the Submit Request Approval to Sending State task to indicate the State can accommodate the proposed flight. The event also ends if any of the States has not completed the task to respond to whether the State can accommodate.

If the user selects Yes for all of the Able to Accommodate Proposed Flight field tasks, the Submit Request Approval to Supervisor (JPS) task appears for the Receiving State Response to Proposed Flight, Airport Surveillance State 1 Response to Proposed Flight, and Airport Surveillance State 2 Response to Proposed Flight (if applicable) tasks.

The user must approve the Submit Request Approval to Supervisor (JPS), Submit Request Approval for State Compact (ICJO), and Submit Request Approval to Sending State tasks for each task.

When the user completes the tasks, the Submit Request Approval to Sending State task appears.

When the Submit Request Approval to Sending State task is completed by all involved states, the Sending State Decision to Use Proposed Flight task appears.

The Sending State must approve or deny the Sending State Decision to Use Proposed Flight task. If the Sending State denies the task, a notification is sent to all involved states and the event is completed.

If the Sending State approves the task, a notification is sent to all involved states and the Receiving State Transport Information (optional) task, Airport Surveillance State 1 Layover Information (optional) task, and Airport Surveillance State 2 Layover Information (optional) task appears.

Withdraw Airport Surveillance and Transport

The user can select the Withdraw Airport Surveillance and Transport event after the Submit Request to Receiving State & Surveillance State(s) task in the Airport Surveillance and Transport event is completed.

In the Sending State Events field, the user selects the Withdraw Airport Surveillance and Transport event and clicks the **Create Event** button. When the user clicks the **Create Event** button, the Withdraw Request for Airport Surveillance & Receiving State Transport to Airport task appears.

When the user completes the Withdraw Request for Airport Surveillance & Receiving State Transport to Airport task is completed, the Submit Withdraw Request to Supervisor (JPS) task displays.

The user must approve the Submit Withdraw Request to Supervisor (JPS) task, Submit Withdraw Request to State Compact (ICJO) task, and the Submit Withdraw Request to Receiving State & Surveillance State(s) task.

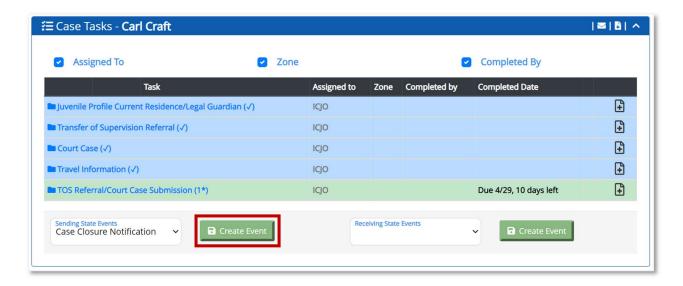
When the Sending State tasks are completed, the Receiving State Acknowledges Request for Transport to Airport Withdrawn, Airport Surveillance State 1 Acknowledges Request for Surveillance Withdrawn, and Airport Surveillance State 2 Acknowledges Request for Surveillance Withdrawn tasks appear.

The Receiving State must acknowledge the Receiving State Acknowledges Request for Transport to Airport Withdrawn, Airport Surveillance State 1 Acknowledges Request for Surveillance Withdrawn, and Airport Surveillance State 2 Acknowledges Request for Surveillance Withdrawn tasks. When the Receiving State acknowledges the tasks, the event is completed.

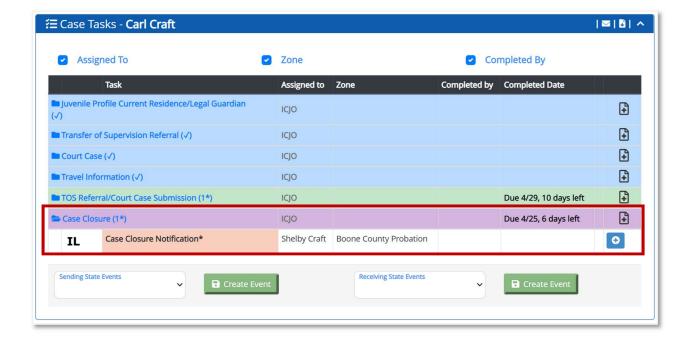
Case Closure Notification

The user can select the Case Closure Notification event after the Receiving State submits a completed home evaluation and accepts or denies supervision.

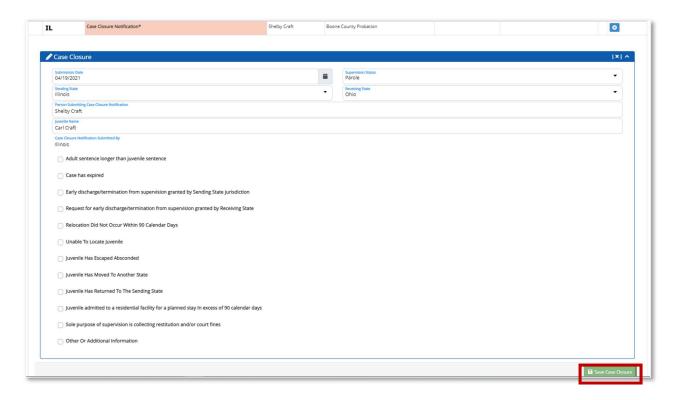
In the Sending State Events field, select Case Closure Notification from the Sending State Events dropdown and click the **Create Event** button.



When the user clicks the **Create Event** button, the Case Closure Notification task appears in the Case Tasks section.

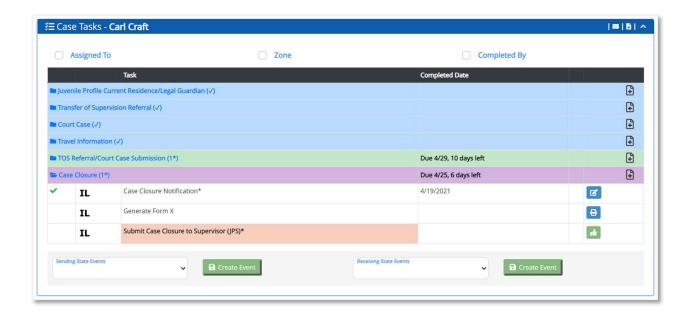


When the user clicks the **plus sign** for the Case Closure Notification task, the section expands to enter the notification Information. The user must enter the information related to this request in the required fields and click the **Save Case Closure Notification** button.

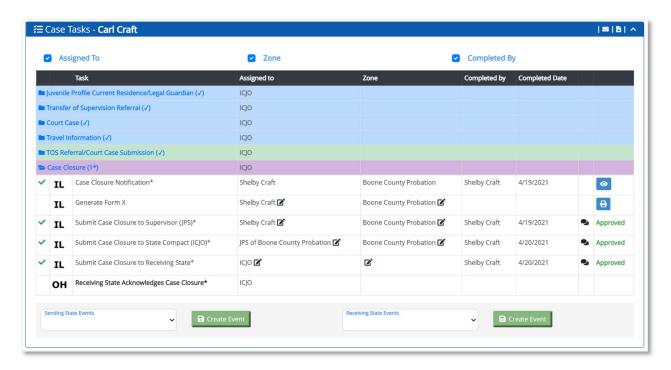


Based on the TOS case, the user may be required to generate additional forms.

When the user completes the Case Closure Notification and generates additional forms, the Submit Case Closure to Supervisor task appears.



The Sending State user must then complete the next submission steps to route the task to the JPS and ICJO before sending this request to the Receiving State.

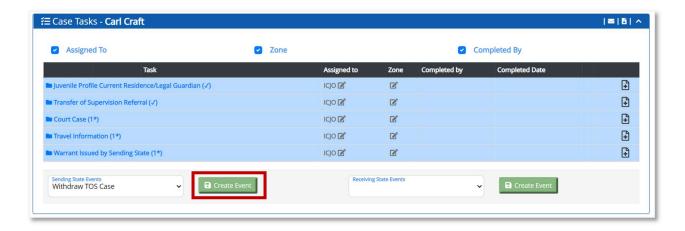


The Receiving State must acknowledge the Case Closure Notification to complete the event.

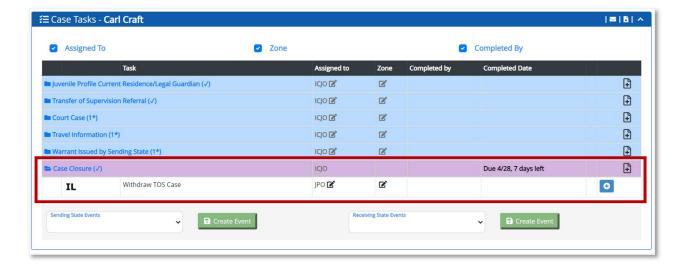
Withdraw TOS Case

The user can select the Withdraw TOS Case event after submission of the TOS to the Receiving State but cannot select the event when the Case Status is Closed.

In the Sending State Events field, the user selects Withdraw TOS Case and clicks the **Create Event** button.



When the user clicks the **Create Event** button, the Case Closure task appears.



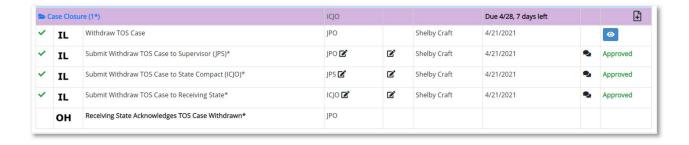
The user must click the **plus sign** to complete the Withdraw TOS Case task. When the user clicks the **plus sign**, the section expands and the Withdrawal section appears.



When the user enters the Reason Travel Case Withdrawn and clicks the **Save** button, the Withdrawal section collapses and the Submit Withdraw TOS Case to Supervisor (JPS) task appears.



The user must approve the Submit Withdraw TOS Case to Supervisor (JPS) task, Submit Withdraw TOS Case to State Compact (ICJO) task, and the Submit Withdraw TOS Case to Receiving State task.



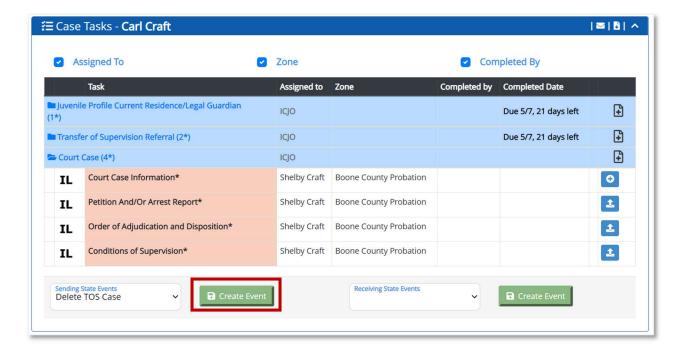
When the user completes the tasks, the Receiving State Acknowledges TOS Case Withdrawn task appears. The Receiving State must complete the Receiving State Acknowledges TOS Case Withdrawn task. When the task is completed, the Case Status is Closed and the event is completed.

Delete TOS Case

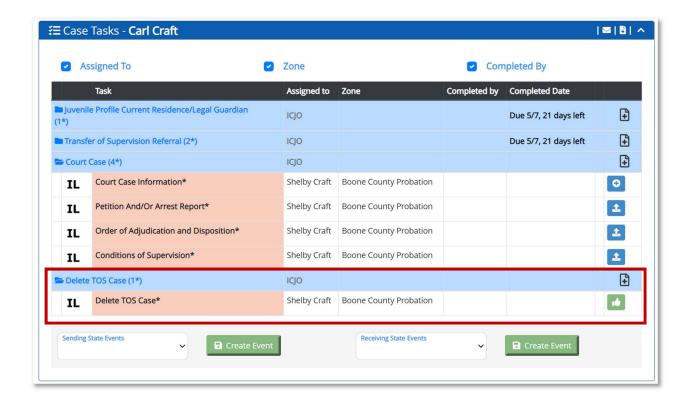
The user can select the Delete TOS Case event after the creation of the TOS case but the event is no longer available after submission of the TOS case to the Receiving State.

Note: For a Visit for Testing Residence before Transfer of Supervision, the Delete TOS Case event is no longer available after submission of the Travel Permit to the Receiving State.

In the Sending State Events field, select Delete TOS Case from the Sending State Events dropdown and click the **Create Event** button.



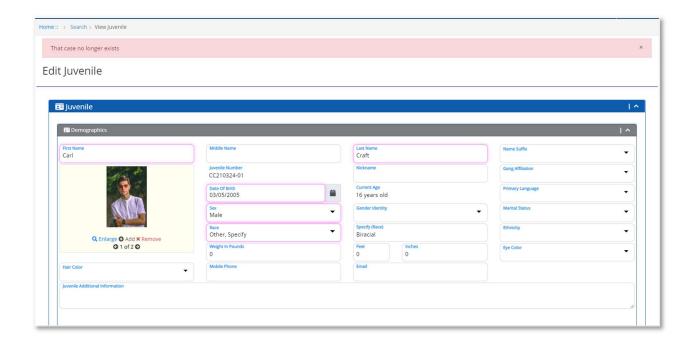
When the user clicks the **Create Event** button, the Delete TOS Case task appears in the Case Tasks section.



When the user clicks the **Approve** button, the Approval Comment box displays. Enter a comment (not required) and click the **Approve** button.



When the user clicks the **Approve** button, the user is redirected to the Juvenile page with a confirmation message that the case no longer exists.

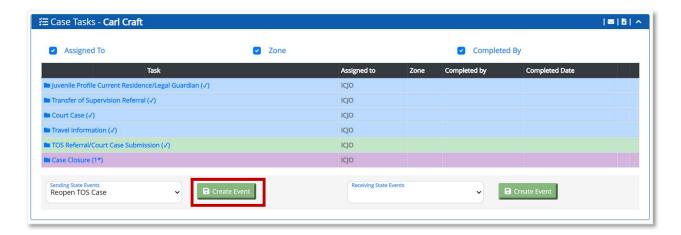


Reopen TOS Case

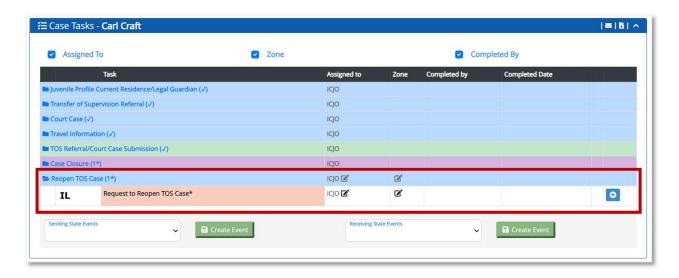
The user can select the Reopen TOS Case event when the Case Status is Closed but cannot select the event when the Case Status is Active.

Note: Only the ICJO can reopen a TOS case.

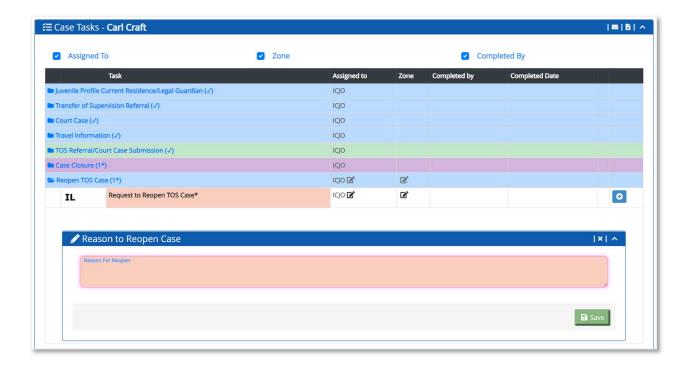
In the Sending State Events field, select Reopen TOS Case from the Sending State Events dropdown and clicks the **Create Event** button.



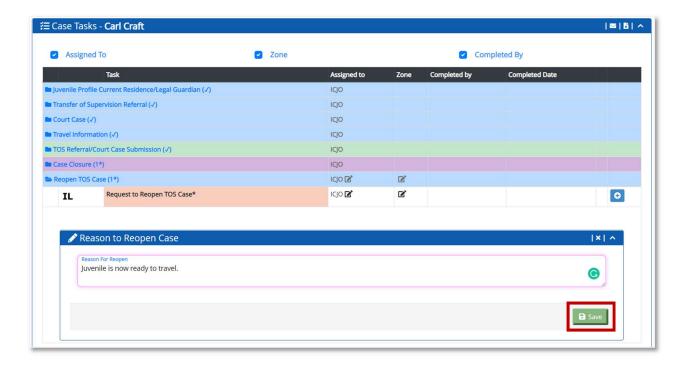
When the user clicks the **Create Event** button, the Request to Reopen TOS Case task appears in the Case Tasks section.



When the user clicks the plus sign for the Request to Reopen TOS Case task, the section expands to enter the reason to reopen.



The user must enter the information related to this request in the required field, and click the **Save** button.



When the user clicks the **Save** button, the Request to Reopen TOS section collapses, a green checkmark displays next to the Reason to Reopen Travel Case, and the Submit Request to Receiving State task appears.

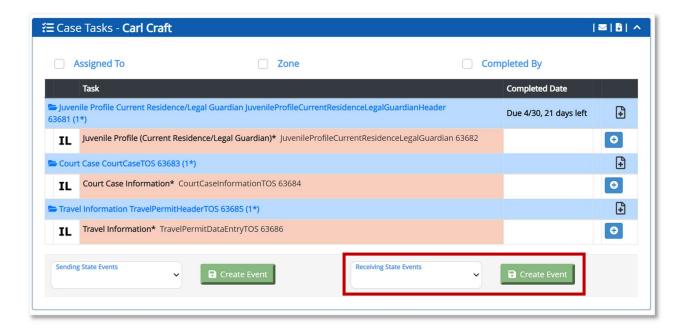
When the Submit Request to Receiving State task is completed, the Receiving State Decision to Reopen TOS Case task appears.

If the Receiving State approves the request, a notification is sent to the Sending State and the Quarterly Progress Report (QPR) task appears for the Receiving State to complete the task within 90 calendar days.

If the Receiving State denies the request, a notification is sent to the Sending State, no further tasks are required, and the Case Status remains Closed.

Receiving State Events

The user in the receiving state can add an event by selecting it in the Receiving State Events dropdown and clicking the **Create Event** button.



The list of events that appear in the Receiving State Events dropdown is conditional and will differ based on the Case Status and the current step in the case process. Some events may only be available for open cases, and a different set of events may be available after case closure.

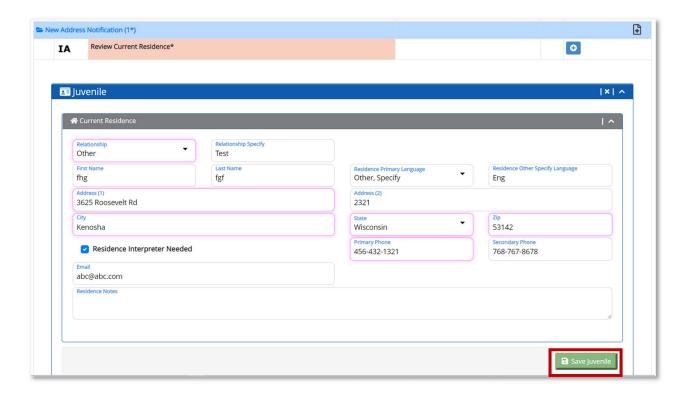
New Address Notification

The user can select the New Address Notification task after the Receiving State submits a completed Home Evaluation and accepts supervision.

In the Receiving State Events field, select New Address Notification and click the **Create Event** button. When the user clicks the **Create Event** button, the New Address Notification task appears.



The user must click the **plus sign** to complete the Review Current Residence task. When the user clicks the **plus sign**, the Juvenile section appears. The user must review the information in the Juvenile section and click the **Save Juvenile** button.

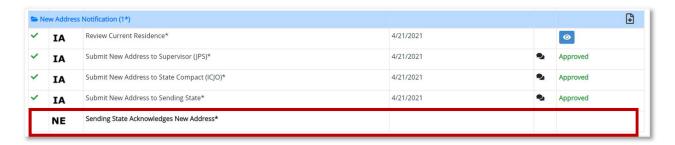


Once the Review Current Residence task is completed, the Submit New Address to Supervisor (JPS) task appears.



The user must approve the Submit New Address to Supervisor (JPS), Submit New Address to State Compact (ICJO), and Submit New Address to Sending State tasks.

When the user completes the Submit New Address to Sending State task, the Sending State Acknowledges New Address task appears.

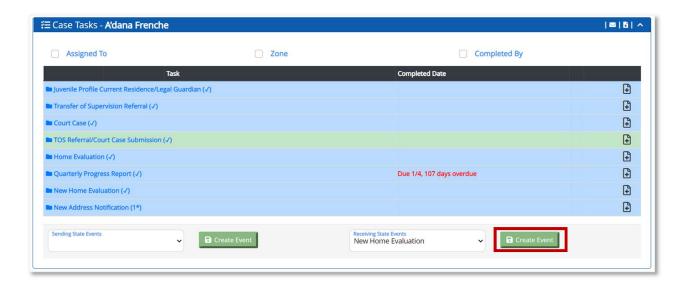


The Sending State must review and acknowledge the Sending State Acknowledges New Address task. When the user approves the task, the event is completed.

New Home Evaluation

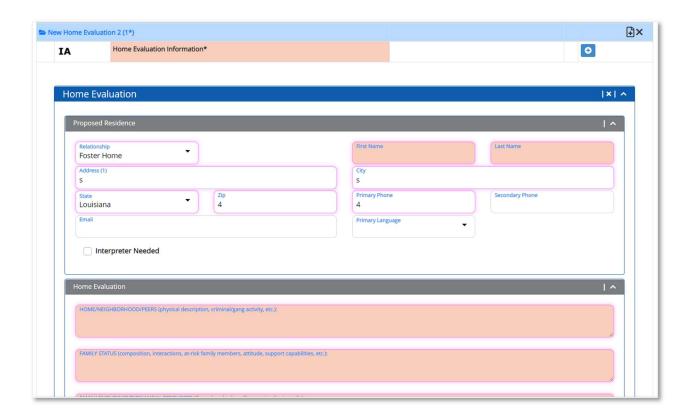
The user can select the New Home Evaluation event after the Receiving State accepts supervision.

In the Receiving State Events field, the user selects New Home Evaluation and clicks the **Create Event** button.



When the user clicks the **Create Event** button, the New Home Evaluation task appears. The user must click the **plus sign** to complete the Home Evaluation Information task.

When the user clicks the **plus sign**, the Home Evaluation section appears.



The user must enter information in the required (salmon-colored) fields and click the **Save Case File Home Evaluation** button.

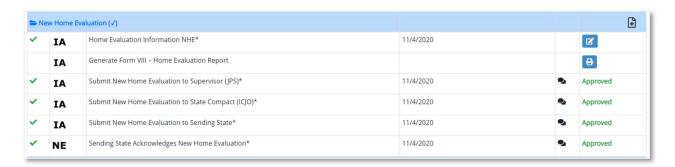
When the Home Evaluation Information task is completed, the Generate Form VIII – Home Evaluation Report (optional) and Submit New Home Evaluation to Supervisor (JPS) tasks appear.



The user must approve the Submit New Home Evaluation to Supervisor (JPS), Submit New Home Evaluation to State Compact (ICJO), and Submit New Home Evaluation to Sending State tasks.

When the user approves the Submit New Home Evaluation to Sending State task, the Sending State Acknowledges New Home Evaluation task appears.

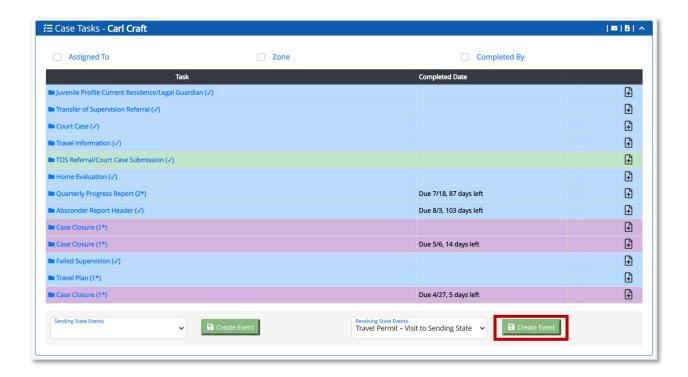
The Sending State must review and acknowledge the Sending State Acknowledges New Home Evaluation task. When the Sending State approves the task, the event is completed.



Travel Permit – Visit to Sending State

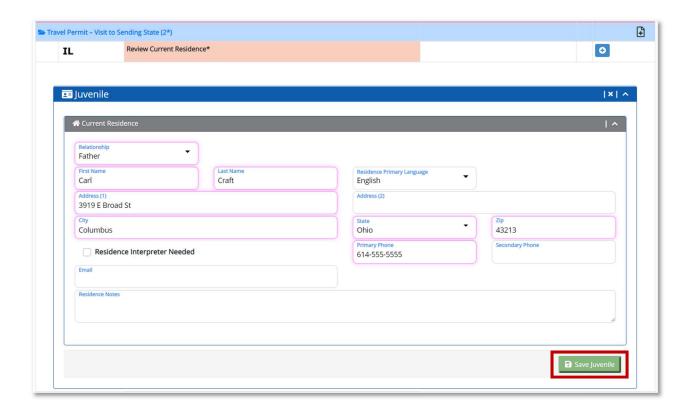
The user can select the Travel Permit – Visit to Sending State event after the Receiving State submits a completed Home Evaluation and accepts supervision.

In the Receiving State Events field, select Travel Permit – Visit to Sending State and click the **Create Event** button.

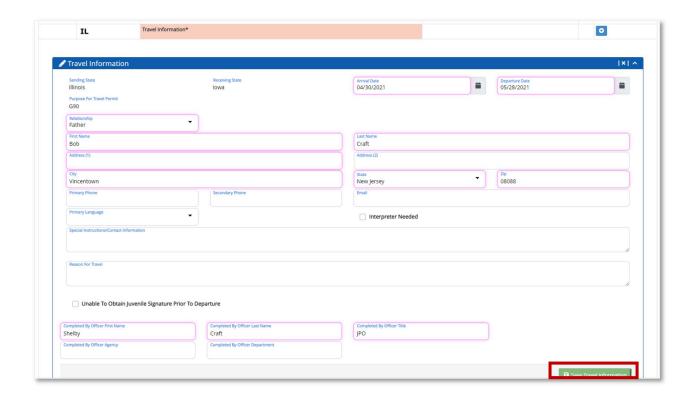


When the user clicks the **Create Event** button, the Travel Permit – Visit to Sending State task appears in the Case Tasks section.

The user must click the **plus sign** to complete the Review Current Residence task. When the user clicks the **plus sign**, the Juvenile section appears. The user must review the information in the Juvenile section and click the **Save Juvenile** button.



The user must click the **plus sign** to complete the Travel Information task. When the user clicks the **plus sign**, the Travel Information section appears. The user must enter information in the required (salmon-colored) fields and click the **Save Travel Information** button.



When the user completes the Travel Information task, the Generate Form VII (optional), Upload Signed Form VII (optional), and the Submit Travel Information to Supervisor (JPS) task appears.

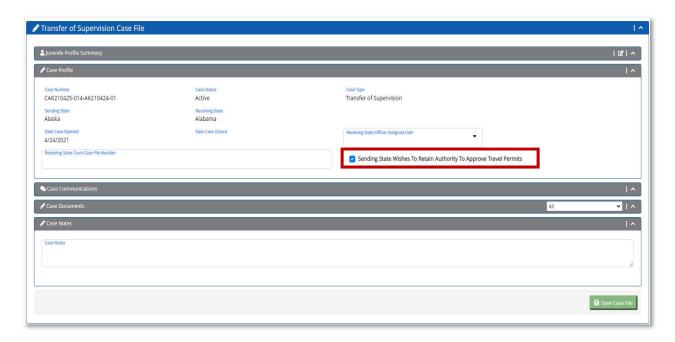
The user must approve the Submit Travel Information to Supervisor (JPS), Submit Travel Information to State Compact (ICJO), and Submit Travel Permit to Sending State tasks.



The Sending State must review and acknowledge the Sending State Acknowledges Travel Permit task. When the Sending State approves the task, the event is completed.

Request for Travel Approval

The user can select the Request for Travel Approval by Sending State event after the Receiving State accepts supervision and if the Sending State wishes to retain authority to approval travel permits option is checked in the Case Profile Section.



In the Receiving State Events field, select Request Travel Approval by Sending State and clicks the **Create Event** button. When the user clicks the **Create Event** button, the Request for Travel Approval by Sending State task appears.

The user must click the **plus sign** for the Proposed Travel Information task. When the user clicks the **plus sign**, the Travel Information section appears. When the user completes the required (salmon-colored) fields and clicks the **Save** button, the Submit Proposed Travel Information to Supervisor task appears.

The user must approve the Submit Proposed Travel Information to Supervisor (JPS), Submit Proposed Travel Information to State Compact (ICJO), and Submit Proposed Travel Information to Sending State tasks.

When the user completes the Submit Proposed Travel Information to Sending State task, the Sending State Response to Proposed Travel Task appears.

The Sending State must review and enter a response in the Proposed Travel Response field for the Sending State Response Proposed Travel task. If the user selects Denied in the Proposed Travel Response field, the Reason for Denial field appears.

When the Sending State completes the Sending State Response to Proposed Travel task, the Submit Response to Proposed Travel to Supervisor (JPS) task.

The Sending State must approve the Submit Response to Proposed Travel to Supervisor (JPS), Submit Response to Proposed Travel to State Compact (ICJO), and Submit Response to Proposed Travel to Receiving State tasks.

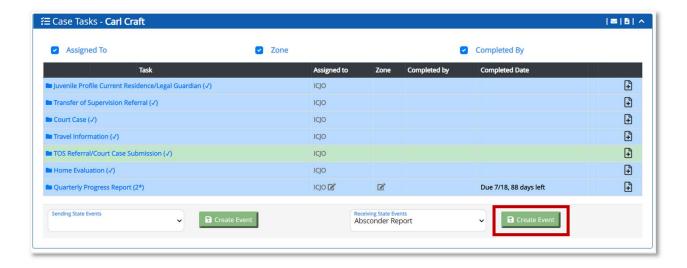
When the Sending State approves the Submit Response to Proposed Travel to Receiving State task, the Receiving State Acknowledges Response to Proposed Travel task appears.

When the Receiving State reviews and approves the Receiving State Acknowledges Response to Proposed Travel task, the event is completed.

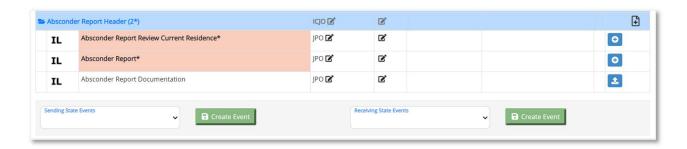
Absconder Report

The user can select the Absconder Report event after the Receiving State completes the home evaluation and accepts supervision.

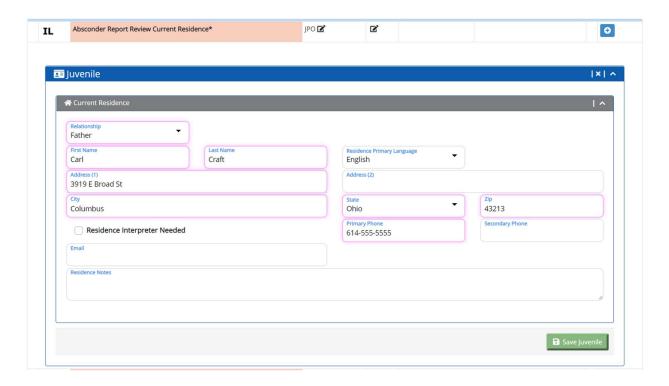
In the Receiving State Events field, select Absconder Report from the Receiving State Events dropdown and click the **Create Event** button.



When the user clicks the **Create Event** button, the Absconder Report task appears in the Case Tasks section.

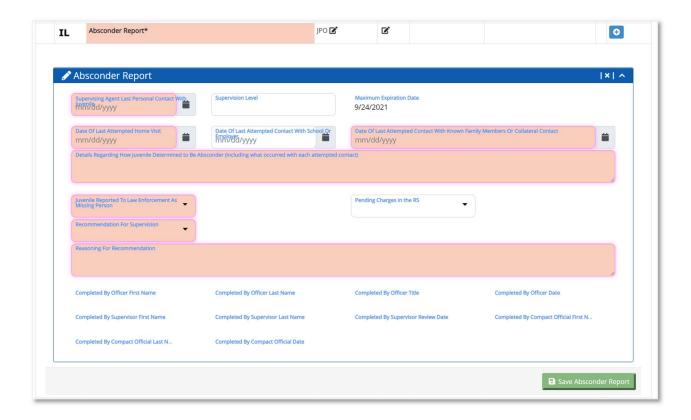


The user must click the **plus sign** to complete the Absconder Report Review Current Residence task. When the user clicks the **plus sign**, the section expands and the Juvenile section appears.



The user must review and/or make changes to the fields in the Juvenile section and click the **Save Juvenile** button.

The user must click the **plus sign** to complete the Absconder Report task. When the user clicks the **plus sign**, the section expands and the Absconder Report appears.



If the user selects Yes in the Juvenile Reported to Law Enforcement As Missing Person, the Name of Law Enforcement Agency and Incident # fields appear.



The user must complete the required (salmon-colored) fields and click the **Save Absconder Report** button.

When the user completes the Review Current Residence and Absconder Report tasks, the Generate Form IX – Absconder Report (optional) and Submit Absconder Report to Supervisor (JPS) tasks appear.

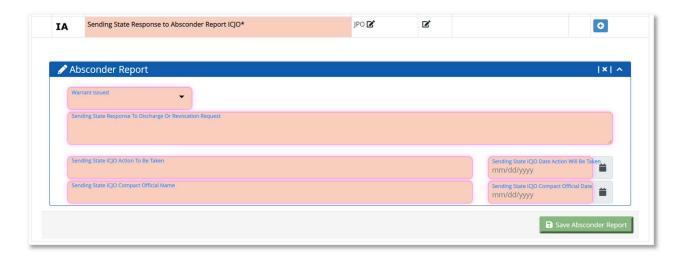
The user must complete the Submit Absconder Report to Supervisor (JPS) task, Submit Absconder Report to State Compact (ICJO) task, and the Submit Absconder Report to Sending State task.

When the user completes the Submit Absconder Report to Sending State task, the Sending State Response to Absconder Report task appears.



A 10-business day timer is triggered upon submission for the Sending State to complete the Response to Absconder Report task.

The Sending State must complete the Sending State Response to Absconder Report ICJO task. When the user clicks the **plus sign**, the Absconder Report section displays.



Two workflows are dependent on the user's selection in the Warrant Issued field.

Pathway 1 – Warrant Issued

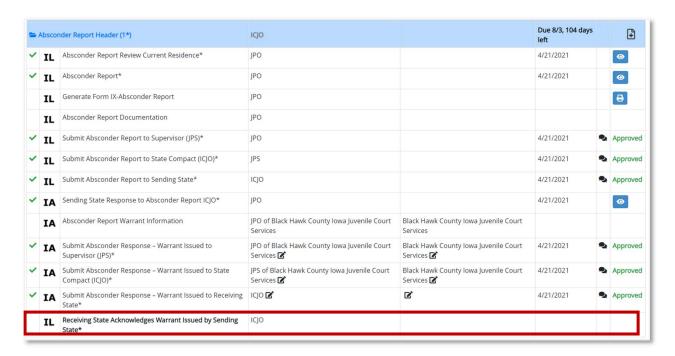
If a warrant was issued for the juvenile, the user selects Yes in the Warrant Issued field on the Absconder Report, completes the required (salmon-colored) fields, and clicks the **Save Absconder Report** button.



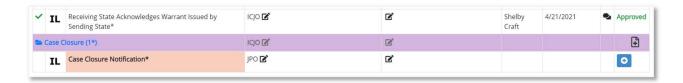
When the user clicks the **Save Absconder Report** button, the Absconder Report Warrant Information (optional) and Submit Absconder Response – Warrant Issued to Supervisor (JPS) task displays.

The user must complete the Submit Absconder Response – Warrant Issued to Supervisor (JPS), Submit Absconder Response – Warrant Issued to State Compact (ICJO), and Submit Absconder Response – Warrant Issued to Receiving State tasks.

When the user completes the Submit Absconder Response – Warrant Issued to Receiving State task, the Receiving State Acknowledges Warrant Issued by Sending State task appears.



The Receiving State must acknowledge the Receiving State Acknowledges Warrant Issued by Sending State task. When the Receiving State completes the task, the Case Closure Notification task appears.

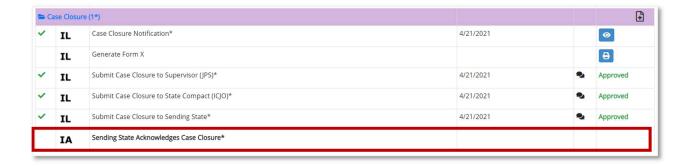


When the Case Closure Notification is completed, the Generate Form X task (optional) and the Submit Case Closure to Supervisor (JPS) task appears.



The user must complete the Submit Case Closure to Supervisor (JPS), Submit Case Closure to State Compact (ICJO), and Submit Case Closure to Sending State tasks.

When the user completes the Submit Case Closure to Sending State task, the Sending State Acknowledges Case Closure task appears.



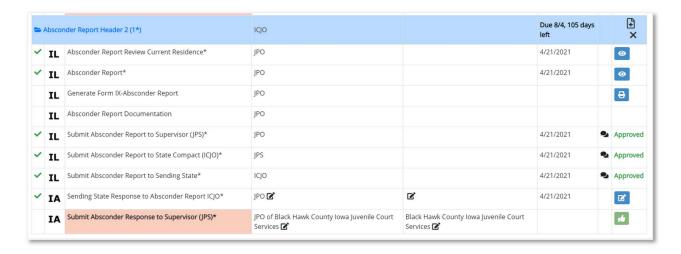
The Sending State must acknowledge the Sending State Acknowledges Case Closure task. When the Sending State completes the task, the event is completed and the Case Status changes to Closed.

Pathway 2 – Warrant Not Issued

If a warrant was not issued for the juvenile, the user selects No in the Warrant Issued field on the Absconder Report, completes the required (salmon-colored) fields, and clicks the **Save Absconder Report** button.

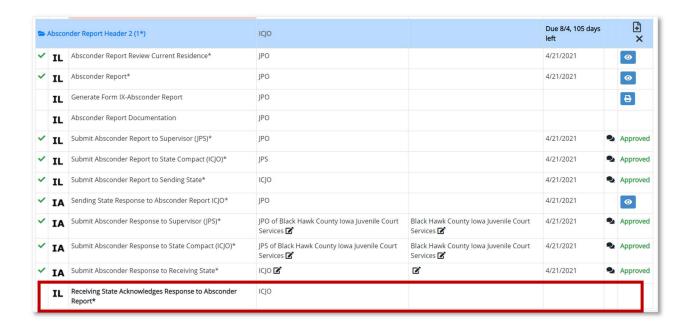


When the user clicks the **Save Absconder Report** button, the Submit Absconder Response to Supervisor (JPS) task displays.



The user must complete the Submit Absconder Response to Supervisor (JPS), Submit Absconder Response to State Compact (ICJO), and Submit Absconder Response to Receiving State tasks.

When the user completes the Submit Absconder Response to Receiving State task, the Receiving State Acknowledges Response to Absconder Report task appears.



After 10 business days (calculated from the date of submission of Absconder Report to the Sending State), the Case Closure Notification task appears.



When the Case Closure Notification task is completed, the Generate Form X (optional) and the Submit Case Closure to Supervisor (JPS) task appears.



The user must complete the Submit Case Closure to Supervisor (JPS), Submit Case Closure to State Compact (ICJO), and Submit Case Closure to Sending State tasks.

When the user completes the Submit Case Closure to Sending State task, the Sending State Acknowledges Case Closure task appears.



The Sending State must acknowledge the Sending State Acknowledges Case Closure task. When the Sending State completes the task, the event is completed and the Case Status changes to Closed.

Withdraw Absconder Report

The user can select the Withdraw Absconder Report event after the Receiving State submits the Absconder Report to the Sending State.

In the Receiving State Events field, the user select selects the Withdraw Absconder Report event and clicks the **Create Event** button. When the user clicks the **Create Event** button, the Withdraw Absconder Report task appears in the Case Tasks section.

The user must click the plus sign to complete the Withdraw Absconder Report task. When the user clicks the plus sign, the Withdraw Absconder Report section appears. The user completes the required (salmon-colored) fields.

When the user completes the required fields and clicks the **Save** button, the Submit Withdraw Absconder Report to Supervisor (JPS) task appears.

The user must approve the Withdraw Absconder Report to Supervisor (JPS), Submit Withdraw Absconder Report to State Compact (ICJO), and Submit Withdraw Absconder Report to Sending State tasks.

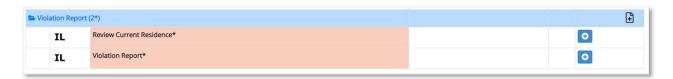
When the user approves the Submit Withdraw Absconder Report to Sending State task, the Sending State Acknowledges Absconder Report Withdrawn task appears.

The Sending State must review and acknowledge the Sending State Acknowledges Absconder Report Withdrawn task. When the Sending State approves the task, the event is completed.

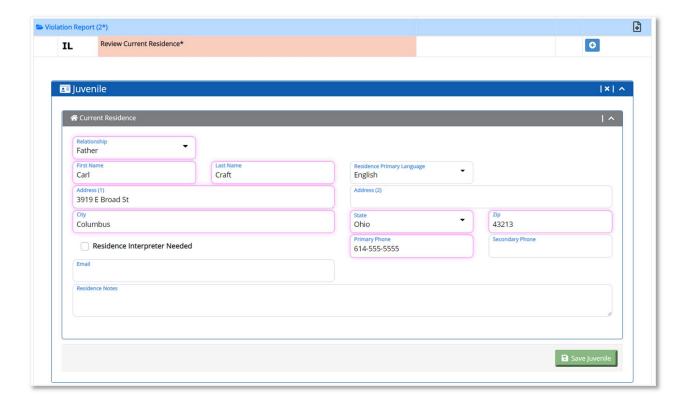
Violation Report

The user can select the Violation Report event after the Receiving State submits the completed Home Evaluation and accepts supervision.

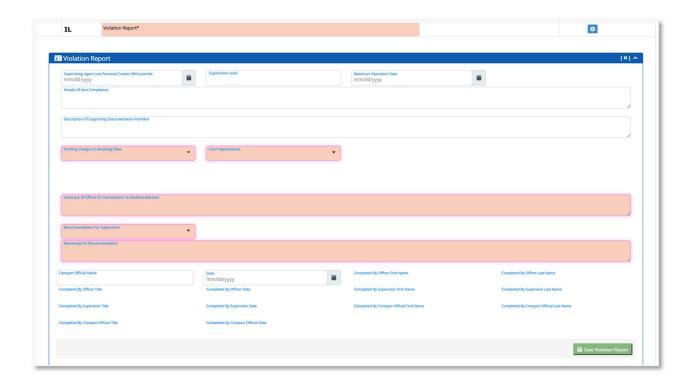
When the user selects Violation Report in the Receiving State Events and clicks the **Create Event** button, the Violation Report task appears in the Case Tasks section.



The user must click the **plus sign** to complete the Current Residence task. When the user clicks the **plus sign** task, the Juvenile section appears. The user must review the Juvenile section and click the **Save Juvenile** button.



The user must click the **plus sign** to complete the Violation Report task. When the user clicks the plus sign, the Violation Report section appears. The user must enter information in all required (salmon-colored fields).



If the user selects Yes in the Pending Charges in Receiving State and/or the Court Appearance fields, the Explanation of current legal situation, Date of new charges, and Status/Disposition of new charges fields appear.

When the user completes the Violation Report section and clicks the **Save Violation Report** button, the Generate Form IX – Violation Report (optional) and Submit Violation Report to Supervisor (JPS) tasks appear.



The user must approve the Submit Violation Report to Supervisor (JPS), Submit Violation Report to State Compact (ICJO), and Submit Violation Report to Sending State tasks. When the user completes the Submit Violation Report to Sending State task, a 90 calendar day timer updates for the next QPR.

When the user completes the Submit Violation Report to Sending task, there are 3 workflows dependent on the user's selection in the Supervision Recommendation field within the Violation Report.

Pathway 1 – Request Revocation

When the user selects Request Revocation in the Supervision Recommendation field within the Violation Report, the Sending State Response to Violation Report task is triggered upon submission of the Violation Report to the Sending State. The 10 business day timer is triggered for completion of the task.

When the Sending State Response to Violation Report is completed, the Submit Violation Response to Supervisor (JPS) task appears.

The user must approve the Submit Violation Response to Supervisor (JPS), Submit Violation Response to State Compact (ICJO), and Submit Violation Response to Receiving State tasks.

When the user approves the Submit Violation Response to Receiving State task, the Receiving State Acknowledges Response to Violation Report task appears.

The Receiving State must review and acknowledge the Receiving State Acknowledges Response to Violation Report task. When the Receiving State approves the task, the event is completed.

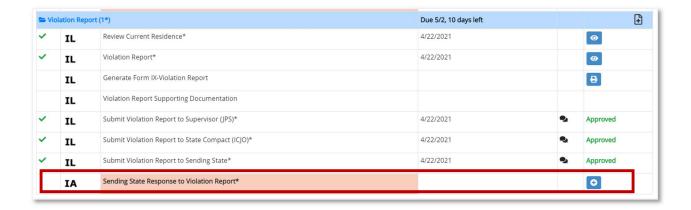
Pathway 2 – Supervision Recommendation – Request Discharge

When the user selects Request Discharge in the Supervision Recommendation field within the Violation Report, the Sending State Response to Violation Report task appears and the 10 business day timer is triggered for completion of the task.

When the Sending State Response to Violation Report is completed, the Submit Violation Response to Supervisor (JPS) task appears.

The user must approve the Submit Violation Response to Supervisor (JPS), Submit Violation Response to State Compact (ICJO), and Submit Violation Response to Receiving State tasks.

The Sending State must review and acknowledge the Sending State Response to Violation Report.



The Sending State must click the **plus sign** to complete the Sending State Response to Violation Report task. When the user clicks the **plus sign**, the Violation Report appears.



The Sending State must complete the required (salmon-colored) fields in the Violation Report.

In the Violation Report, the user's selection in the Sending State Discharge Request Decision field determines the next task.

If the user selects Approved in the Sending State Discharge Request Decision field, the Sending State Response to Violation Report – Discharge Request Approved task appears.

- When the user clicks the **Save** button, the Submit Violation Report to Supervisor (JPS) task appears. Upon submission, notification is sent to the Receiving State and the Case Closure Notification task appears.
- The users must approve the Submit Violation Report to Supervisor (JPS), the Submit Violation Report to State Compact (ICJO), and Submit Violation Report to Sending State tasks.

- When the Submit Violation Report to Sending State task is completed, the Sending State Response to Violation Report task appears.
- The Sending State must review and acknowledge the Sending State Response to Violation Report task. When the Sending State approves the task, the Sending State can complete the Case Closure Notification task.
- When the Sending State completes the Case Closure Notification task, the Generate Form X (optional) and Submit Case Closure to Supervisor (JPS) task appears.
- The Sending State must approve the Submit Case Closure to Supervisor (JPS), Submit Case Closure to State Compact (ICJO), and Submit Case Closure to Receiving State tasks.
- When the Submit Case Closure to Receiving State task is approved, the Receiving State Acknowledges Case Closure task appears. The Receiving State must review and acknowledge the Receiving State Acknowledges Case Closure task. When the task is approved, the event is completed and the Case Status is Closed.

If the user selects Pending in the Sending State Discharge Request Decision field, the Sending State Response to Violation Report – Discharge Request Pending task appears.

When the Violation Report – Discharge Request Pending task is approved, the
Receiving State Acknowledges Responses to Violation Report and Sending State
Response to Discharge Request appear. A 60 calendar day timer is triggered for
the Sending State Response to Discharge request to be completed. The timer is
calculated from the submission date of the Violation Report.

When the Discharge Request Decision is saved as Accepted or Denied in the Sending State Response to Discharge Request task, the remaining tasks mirror Pathway 1 (accepted) or Pathway 3 (accepted).

Pathway 3 – Supervision Recommendation – Continue Supervision

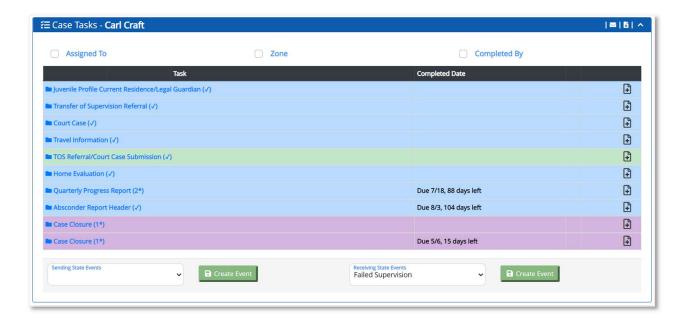
When the user selects Continued Supervision in the Supervision Recommendation field within the Violation Report, the Sending State Acknowledges Violation Report – Continue Supervision task appears.

The Sending State must review and acknowledge the Sending State Acknowledges Violation Report – Continue Supervision task. When the Sending State reviews and approves the task, the event is completed.

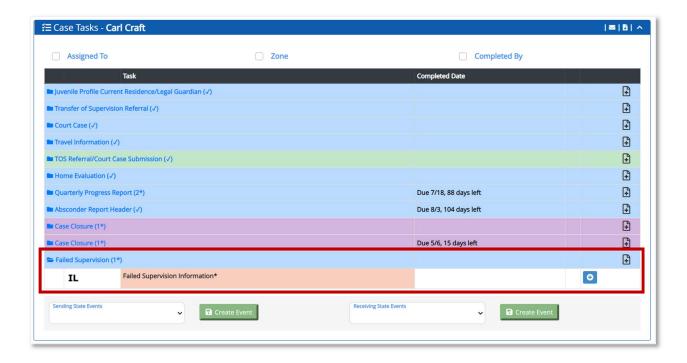
Failed Supervision

The user can select the Failed Supervision event after the Receiving State completes the Home Evaluation and accepts supervision.

In the Receiving State Events field, the user selects Failed Supervision and clicks the **Create Event** button.

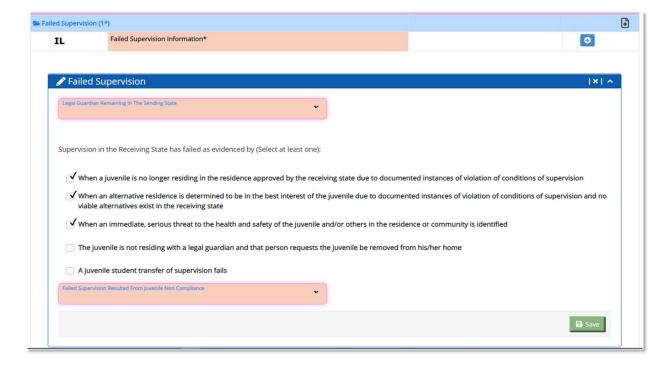


When the user clicks the **Create Event** button, the Failed Supervision task appears in the Case Tasks section.

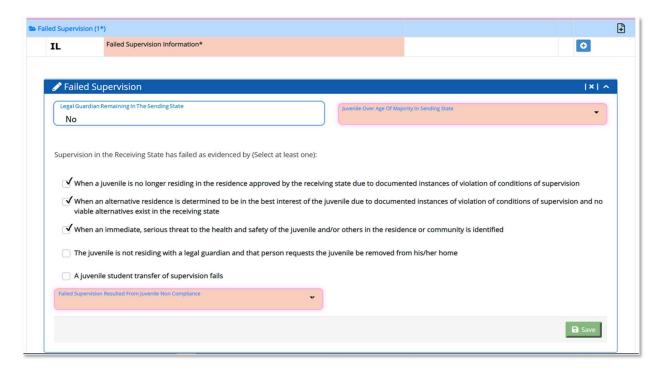


The user must click the **plus sign** to complete the Failed Supervision Information task. When the user clicks the **plus sign**, the Failed Supervision section displays.

The Legal Guardian Remaining in the Sending State dropdown only appears and is required if one of the first three checkboxes is selected.

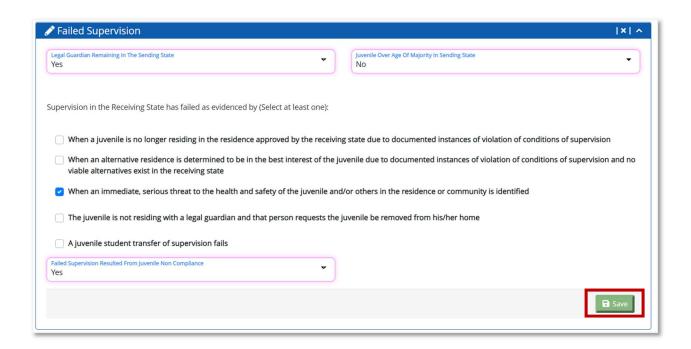


The Juvenile Over Age Of Majority in Sending State dropdown only appears and is required if the selected entry in the Legal Guardian Remaining in the Sending State dropdown is No.



Note: If the user selects No in both the Legal Guardian Remaining in Sending State and Juvenile over age of majority in Sending State fields, an error message is received to advise the criteria for Failed Supervision is not met and direct the user to delete the Failed Supervision event and proceed to report the information to the Sending State by utilizing a QPR or Violation Report.

The user must select Yes or No in the Failed Supervision Resulted From Juvenile Non Compliance, and click the **Save** button.

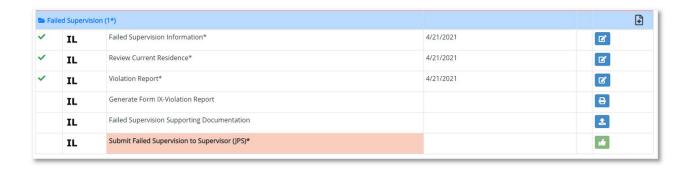


If the user selects Yes in the Failed Supervision Resulted From Juvenile Non Compliance field, the Review Current Residence, Violation Report, and Failed Supervision Supporting Documentation tasks appear.



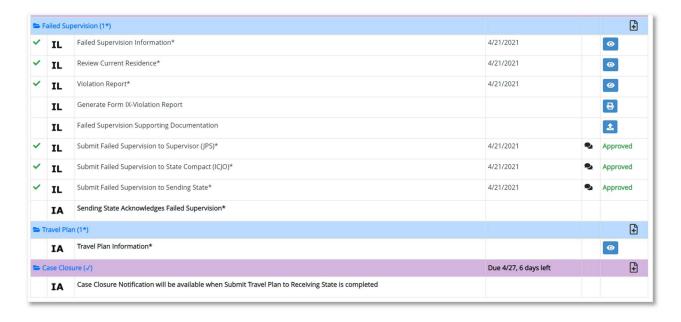
Note: If the user selects No in the Failed Supervision Resulted From Juvenile Non Compliance field for the Failed Supervision task, the process follows the same sequence of tasks below except the QPR replaces the Violation Report.

The user must complete the Review Current Residence and Violation Report tasks. When the tasks are completed the Generate Form IX – Violation Report (optional) and Submit Failed Supervision to Supervisor (JPS) task displays.



The user must complete the Submit Failed Supervision to Supervisor (JPS), Submit Failed Supervision to State Compact (ICJO), and Submit Failed Supervision to Sending State tasks.

When the Submit Failed Supervision to Sending State task is completed, the Sending State Acknowledge Failed Supervision, Travel Plan Notification, and Case Closure Notification tasks appear.



Note: A 5 business day time is triggered when the user completes the Submit Failed Supervision to Sending State task. The user will not have the ability to edit data until the Sending State Acknowledge Failed Supervision and Travel Plan Information tasks are completed.

When the user completes the Travel Plan Information task, the Travel Plan Detail task appears. The Travel Plan Detail task is a collaborative task whereas both the Sending State and Receiving State can enter data.

When the user completes the Travel Plan Detail (optional) task, the Generate Final Travel Plan task appears. The user must then complete the Sending State Acknowledges Failed Supervision task. When the task is completed, the Submit Travel Plan to Supervisor (JPS) task appears.

The user must complete the Submit Travel Plan to Supervisor (JPS), Submit Travel Plan to State Compact (ICJO), and Submit Travel Plan to Receiving State tasks.

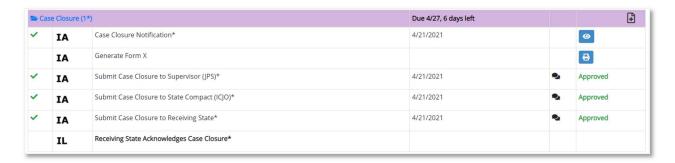
When the Submit Travel Plan to Receiving State task is completed, the Receiving State Confirms Travel Plan task appears and the Sending State can add data in the Case Closure Notification task.



When the Sending State completes the Case Closure Notification task, the Generate Form X (optional) and Submit Case Closure to Supervisor (JPS) tasks appear.

The user must approve the Submit Case Closure to Supervisor (JPS), Submit Case Closure to State Compact (ICJO), and Submit Case Closure to Receiving State tasks.

When the user completes the Submit Case Closure to Receiving State task, the Receiving State Acknowledges Case Closure task appears.



The Receiving State must review and approve the Receiving State Acknowledges Case Closure task. When the Receiving State approves the task, the event is completed.

Withdraw Failed Supervision

The user can select the Failed Supervision event after the Receiving State submits a Failed Supervision to the Sending State.

In the Receiving State Events field, the user selects the Withdraw Failed Supervision event and clicks the **Create Event** button. When the user clicks the **Create Event** button, the Withdraw Failed Supervision task appears in the Case Tasks section.



The user must click the **plus sign** to complete the Withdraw Failed Supervision task. When the user clicks the **plus sign**, the Failed Supervision section appears.

The user must complete the Reason Failed Supervision Withdrawn field and click the **Save** button. When the user clicks the **Save** button, the Submit Withdraw Failed Supervision to Supervisor (JPS) task appears.

The user must complete the Submit Withdraw Failed Supervision to Supervisor (JPS), Submit Withdraw Failed Supervision to State Compact (ICJO), and Submit Withdraw Failed Supervision to Sending State tasks.

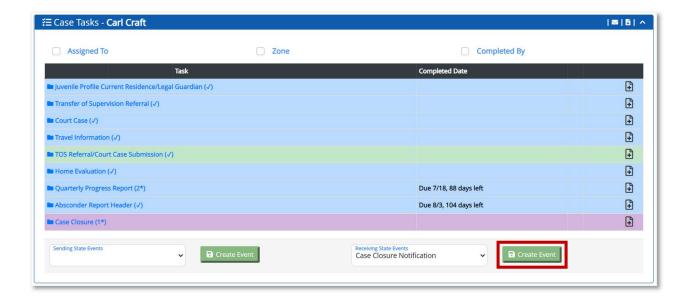
When the user approves the Submit Withdraw Failed Supervision to Sending State task, the Sending State Acknowledges Failed Supervision Withdrawn task appears.

The Sending State must review and acknowledge the Sending State Acknowledges Failed Supervision Withdrawn task. When the Sending State approves the task, the event is completed.

Case Closure Notification

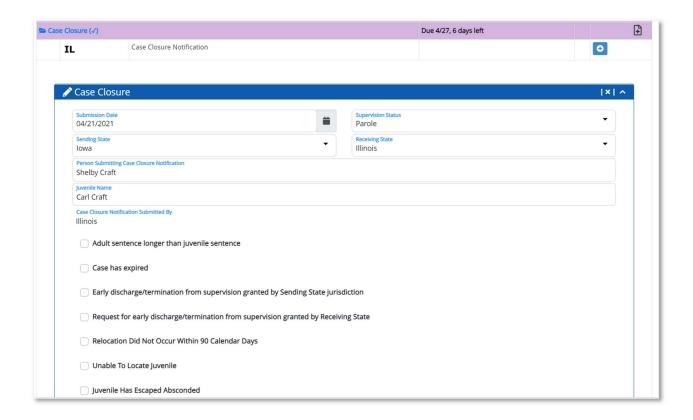
The user can select the Case Closure Notification event after the Receiving State completes the home evaluation and accepts or denies supervision.

In the Receiving State Events field, select Case Closure Notification from the Receiving State Events dropdown and click the **Create Event** button.



When the user clicks the **Create Event** button, the Case Closure Notification task appears in the Case Tasks section.

The user must click the **plus sign** to complete the Case Closure Notification task. When the user clicks the **plus sign**, the Case Closure section displays.



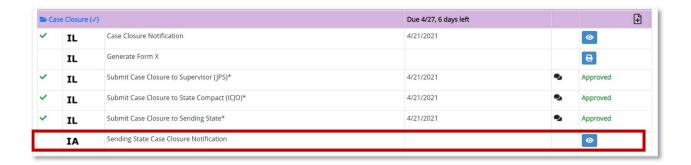
The user must complete the Case Closure section and click the **Save Case Closure** button.

When the user clicks the **Save Case Closure** button, the section collapses and the Generate Form X (optional) and Submit Case Closure to Supervisor (JPS) tasks display.



The user must approve the Submit Case Closure to Supervisor (JPS), Submit Case Closure to State Compact (ICJO), and Submit Case Closure to Sending State tasks.

When the user completes the Submit Case Closure to Sending State task, the Sending State Case Closure Notification task appears.



Note: The 10 business day timer is triggered upon submission of Submit Case Closure to Sending State task.

The Sending State must review and approve/deny the Sending State Case Closure Notification task by the due date.

If the Sending State denies the Sending State Case Closure Notification task, the Sending State's Reason for Denying Case Closure appears. The user must enter the reason, then click the **Save** button.

If the Sending State approves the Sending State Case Closure Notification task, the user clicks the **Save** button.



When the Sending State clicks the **Save** button after approval, the Submit Case Closure Response to Supervisor (JPS) task displays.

The user must approve the Submit Case Closure Response to Supervisor (JPS), Submit Case Closure Response to State Compact (ICJO), and Submit Case Closure Response to Receiving State tasks.

When the user completes the Submit Case Closure Response to Receiving State task, The Receiving State Acknowledge Case Closure Response task appears.

The Receiving State must review and acknowledge the Receiving State Acknowledges Case Closure Response task.



When the Receiving State completes the Receiving State Acknowledges Case Closure Response task, the event is completed.

Note: If the Case Closure Response is denied, the Case Status remains Active. If the Case Closure Response is accepted, the Case Status is Closed.

Withdraw Case Closure

The user can select the Withdraw Case Closure task after the Receiving State submits the Case Closure task to the Sending State, but cannot select the event when the Case Status is Closed.

In the Receiving State Events field, the user selects the Withdraw Case Closure event and clicks the **Create Event** button. When the user clicks the **Create Event** button, the Withdraw Case Closure task appears.

The user must click the **plus sign** to complete the Withdraw Case Closure task. When the user clicks the **plus sign**, the Withdraw Case Closure section displays.

The user must complete the required (salmon-colored) fields and click the **Save** button. When the user clicks the **Save** button, the Submit Withdraw Case Closure to Supervisor (JPS) task appears.

The user must approve the Submit Withdraw Case Closure to Supervisor (JPS), Submit Withdraw Case Closure to State Compact (ICJO), and Submit Withdraw Case Closure to Sending State tasks.

When the user approves the Submit Withdraw Case Closure to Sending State task, the Sending State Acknowledges Case Closure Withdrawn task appears.

The Sending State must review and acknowledge the Sending State Acknowledges Case Closure Withdrawn task. When the Sending State approves the task, the event is completed.